

# *2005 UW-Madison Architecture Survey*

A Survey of UW-Madison Faculty, Staff, and Students

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## **Executive Summary**

### **Computer and OS Usage**

- Most faculty, staff, and students use desktop computers, laptop computers, or handheld devices for work- or school-related computing. Some respondents use more than one computing device.
- 80% of faculty/staff and 84% of students use Windows NT/2000/XP on their desktop computers. 64% of faculty/staff and 78% of students use Windows NT/2000/XP on their laptop computers.
- There is a significant population of Mac users on campus. Almost 16% of faculty/staff and 8% of students use Mac OS X as the operating system on their desktop computers. Overall Mac OS X usage is even higher on laptop computers (31% & 16%).

### **Wireless Network**

- 80% of students and faculty/staff have wireless network capability on their laptop computers. Furthermore, about 72% of students who have wireless capability use the wireless network on a regular or semi-regular basis compared to 66% of faculty and staff who have wireless network capability.
- Students and faculty/staff respondents agree that they would be more interested in using the wireless network if all campus buildings were included.

### **Handheld Device**

- Handheld devices are somewhat popular on campus, with 20% of faculty and staff and 8% of students using them. Among handheld devices, faculty, staff, and students own Palm with a higher incidence (59% among faculty/staff and 56% among students) than other devices that are available of those who own handheld devices.
- Faculty, staff, and students predominantly use their handheld devices for the calendaring ability. The second most popular usage of the handheld device is for email.

### **Browsers**

- 80% of faculty/staff and 82% of students regularly use Internet Explorer for work- or school-related computing. Netscape is dropping in its use and is used with a much higher frequency among faculty/staff (30%) than students (13%).

- Among the most frequently cited browser homepages are My UW-Madison, UW-Madison homepage, and Google.

## **Email**

- Faculty and staff are most likely to use an email program (e.g. Eudora, Outlook Express, etc.) when checking their email. Almost half of students use only a web browser to check email on their computer. For faculty and staff this proportion is only 7%.
- 70% of faculty/staff and 87% of students have more than one e-mail address.
- Students report using a wide variety of email clients, most often citing Outlook and Outlook Express. Eudora is utilized by 39% of faculty and staff. 24% of faculty and staff use Outlook to read their mail.

## **WiscCal**

- 74% of faculty/staff and 90% of students do not use WiscCal to schedule work- or school-related meeting and appointments.
- About 33% of faculty/staff and 21% of students use a calendaring system other than WiscCal.
- Faculty and staff WiscCal users are more likely to access WiscCal using desktop software such as Oracle or Corporate Time. Students are not enthusiastic WiscCal users but those who use it prefer to access WiscCal using a web browser.
- 24% of faculty and staff would be more likely to use WiscCal if it was used by their colleagues on campus. 23% of students want better integration with My UW-Madison and 22% of students would like an easier way to get to the calendar.

## **Media Habits**

- *Wisconsin Week* (62%) and *Isthmus* (52%) are the most widely read campus-area media among faculty and staff. Students read *The Badger Herald* (62%), *The Daily Cardinal* (55%), and *The Onion* (52%) the most.
- Faculty and staff who read *The Badger Herald* or *The Daily Cardinal* are slightly more likely to read *The Daily Cardinal* and *The Badger Herald* on Mondays and Fridays. Students readership of these newspapers peak midweek.

## **UW Computing Issues News**

- 66% of faculty and staff and 55% of students prefer to receive news about UW computing issues via email. The most preferred option after email is to receive news via the web site.
- Faculty/staff and students most commonly suggested receiving computing news monthly.
- Text-based news feeds were more interesting to students than to faculty and staff.

### **Real-time online video collaboration tool**

- 43% of student respondents are interested in using a “real-time” online video collaboration tool to learn. Faculty and staff are less interested in using this new tool, particularly for teaching.
- Interestingly, both students and faculty/staff had the same top 3 rankings for most important collaboration tool: 1) Viewable PowerPoint presentations, 2) Video with audio of presenter and 3) File sharing.

### **Blog and Wiki Interest**

- 97% of faculty/staff and 90% of student respondents do not have a Web log (blog). Most faculty, staff, and students are not at all interested in having a blog provided by UW-Madison. However, some respondents (25% of faculty/staff and 30% of students) are moderately interested in having a blog.
- Only 3% of faculty/staff and 2.5% of students currently have a wiki. Most respondents are not interested in having a wiki space with about 23% of faculty/staff and 23% of students moderately interested with the prospect.

## **Background**

Since 1998, DoIT’s Architecture group has sponsored three surveys of UW-Madison faculty, staff, and students. These surveys provide a detailed and representative picture of software use on campus. As with these past surveys, the current report summarizes the campus use of a variety of software in which Architecture was interested. The Communications group included some general computer and media use information. Specifically, the objectives of the survey were to:

- Determine breadth of use of popular software applications
- Ability to analyze data by respondent classification and usage patterns
- Obtain information on how to best communicate with DoIT customers
- Determine customer preference for migrating applications to the Web

## **Methodology**

The 2005 Architecture Survey was sent via email to 1,200 randomly selected UW-Madison faculty and staff and 1,200 randomly selected students on February 3, 2005. After drawing the sample, bad/invalid email addresses were removed, resulting in 2,213 potential Web respondents. Of those, 647 completed the survey, which corresponds to a 29.24% response rate.. The email messages contained a unique URL for each respondent. Three follow-up email reminders, including the URLs, were sent on February 9, 25 and March 16. Data was collected until the end of March, 2005.

## Notes on Data Analysis

The number of respondents upon which percentages are calculated can change from question to question. Some respondents simply skip a question, others are instructed to skip a question. Because of this, the number of respondents is usually included in each Table in the Frequencies and Analysis section. Generally, the figures reported here take into account only those individuals who answered the question.

Respondents were often encouraged to respond to all relevant response options within a question. In these cases, column percentages will sometimes sum to more than 100. In the Frequencies and Analysis section, these cases can be identified by instructions at the end of the question: (Check all that apply).

In general, care should always be taken in interpreting data, keeping in mind the context and wording of the question, what response options, if any, respondents were asked to choose, etc. Where a specific response scale was used (such as a Likert scale, ranking, etc.) this information is highlighted in or at the end of the question.

## Frequencies and Analysis

This section presents the frequency counts, in percentages, for the questions asked on this survey. Additional analysis, where appropriate, is also displayed. Each question appears in the same sequence as it did on the actual survey.

### 1. What is your classification?

From a sample of 1,200 students and 1,200 faculty and staff, there were 322 student completes compared to 375 faculty and staff completes. The overall response rate for students was 26.8%. The overall response rate for faculty and staff was slightly higher at 31.3%. There were 66 respondents that did not identify their classification. The following table shows the breakdown of completed surveys from each category.

	<b>n</b>	<b>%</b>
Undergraduate student	213	27.9

Graduate student	109	14.3
Classified staff	127	16.6
Instructional academic staff	31	4.1
Non-instructional academic staff	154	20.2
Tenured faculty	33	4.3
Non-tenured faculty	30	3.9
No response given	66	8.7

**2. How many of each kind of device do you use for work- or school-related computing? [CHECK ALL THAT APPLY]**

Usage of desktop and laptop computers for work or school-related computing remains high. The use of handheld devices is more common for faculty and staff than it is among students.

	<b>Faculty/Staff (n=375)</b>	<b>Students (n=322)</b>
Desktop computing	95.7%	78.0%
Laptop computing	49.1%	58.1%
Handheld computing	19.5%	7.8%
None	0	0

**3. Which operating systems do you use on these computers? [CHECK ALL THAT APPLY]**

Usage of Windows NT/2000/XP continues to rise. At the same time, Mac use appears up from previous years. **Note: the bases include only those respondents who indicated they use a desktop or laptop computer in Q.2.**

**Desktop Computers**

	<b>Faculty/Staff (n=359)</b>	<b>Students (n=251)</b>
Windows NT/2000/XP	80.2%	84.1%
Windows 98/ME	11.6%	15.9%
Mac OS X	15.9%	8.0%
Mac OS 9.x	2.8%	1.6%
Linux	3.3%	5.2%
Unix	2.2%	2.4%
Other	2.5%	0.8%

**Laptop Computers**

	<b>Faculty/Staff (n=184)</b>	<b>Students (n=187)</b>
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Windows NT/2000/XP	63.6%	78.1%
Windows 98/ME	9.8%	4.8%
Mac OS X	31.0%	16.4%
Mac OS 9.x	2.7%	3.2%
Linux	.5%	2.1%
Unix	--	.5%
Other	--	1.6%

**4. Does your laptop have wireless network capability?**

Among respondents using laptops, nearly 80% of students and faculty/staff reported their laptops have wireless network capability. **Note: Only those respondents who indicated they use a laptop computer in Q.2 were asked this question. 2 Respondents that indicated they use laptops for school or work-related computing did not indicate whether they were part of faculty/staff or student classification, this is why the student percentages do not add up to 100%.)**

	<b>Faculty/Staff (n=184)</b>	<b>Students (n=187)</b>
Yes	79.9%	79.7%
No	16.3%	14.4%
I don't know	3.8%	4.8%

**5. Do you use the wireless network on campus?**

66% of faculty/staff and 72% students take advantage of the campus wireless network on a regular or semi-regular basis. **Note: Only respondents answering, “Yes” to Q.4 were asked this question.**

	<b>Faculty/Staff (n=147)</b>	<b>Students (n=149)</b>
Yes, daily	10.9%	21.5%
Yes, occasionally	55.1%	50.3%
No	34.0%	27.5%

**6. Would you use the wireless network more if there were additional locations on campus?**

One of the reasons for the limited amount of regular wireless network usage may be lack of wireless network locations on campus. Faculty/staff and students with wireless network capability would be interested in using the wireless network if more locations

became available. **Note: Only respondents answering, “Yes, occasionally” to Q.5 were asked this question.)**

	<b>Faculty/Staff (n=80)</b>	<b>Students (n=75)</b>
Yes	81.3%	86.7%
No, I am not interested in using the wireless network	3.8%	4.0%
I don't know	15.0%	9.3%

**7. If all buildings on campus were included in the wireless network, would you use the network:**

The data shows there would be a significant increase of wireless network usage among both groups of respondents if all buildings on campus were in the wireless network.

**Note: Only respondents answering, “Yes” to Q.4 were asked this question.**

	<b>Faculty/Staff (n=147)</b>	<b>Students (n=149)</b>
Daily	58.9%	60.8%
Occasionally	34.9%	37.2%
I am not interested in using the wireless network	6.2%	2.0%

**8. Which handheld device do you use to access data?**

Volunteered responses to the “other” category are located in the Appendix.

**Note: Only those respondents who indicated they use a handheld device in Q.2 were asked this question.**

	<b>Faculty/Staff (n=73)</b>	<b>Students (n=25)</b>
Blackberry	1.4%	--
Cell phone	--	--
Palm	58.9%	56%
Treo	4.1%	--
Pocket PC	--	--

Tablet PC	--	--
Handspring	1.4%	8%
Pager	4.1%	4.0%
Other	4.1%	8%
No response given	26.0%	24.0%

### 9. How do you use your handheld device?

The most popular way to use a handheld device among both faculty/staff and students is for calendaring. After calendaring, faculty and staff use their handheld devices for email and web access while students use their devices for email and text messaging.

**Note: Only those respondents who indicated they use a handheld device in Q.2 were asked this question.**

	<b>Faculty/Staff (n=73)</b>	<b>Students (n=25)</b>
Email	27.4%	16.0%
Calendar	75.3%	72.0%
Text messaging	6.8%	16.0%
Chat (instant messaging)	1.4%	--
Web access	20.5%	12.0%
My WebSpace	1.4%	4.0%
My UW-Madison	4.1%	4.0%

### 10. Which distribution of Linux do you use?

Volunteered responses to the “other” category are located in the Appendix.

**Note: Only those respondents who indicated they use Linux in Q.3 were asked this question.**

	<b>Faculty/Staff (n=12)</b>	<b>Students (n=13)</b>
Red Hat	25.0%	7.7%
Fedora	16.7%	15.4%

Debian	8.3%	--
Suse	8.3%	--
Mandrake	--	7.7%
Other	8.3%	--
No response given	33.3%	69.2%

**11. Which of the following computer applications do you regularly use for work- or school-related computing? [CHECK ALL THAT APPLY]**

Not surprisingly, nearly all faculty/staff and students regularly use email for work and school-related computing. Other commonly used applications for students include Learn@UW, Chat (instant messaging), and My Webspace. Many faculty and staff regularly use the calendar in addition to email.

	<b>Faculty/Staff (n=375)</b>	<b>Students (n=322)</b>
My WebSpace	13.9%	24.2%
Email	96.5%	96.0%
Calendar	40.5%	12.1%
Chat (instant messaging)	9.9%	40.7%
Learn@UW	11.2%	57.5%
RSS (text-based news feed)	2.9%	4.0%
DATN (Digital Academic Television Network)	1.3%	1.6%

**12. Which browsers do you regularly use for work- or school-related computing? [CHECK ALL THAT APPLY]**

Internet Explorer is the most popular browser among faculty, staff, and students. Netscape usage has diminished dramatically since the 2001 survey. Furthermore, many respondents in both groups use more than one type of browser for work- or school-related computing.

Volunteered responses to the “other” category are located in the Appendix.

	<b>Faculty/Staff (n=375)</b>	<b>Students (n=322)</b>

Netscape	29.6%	12.7%
Internet Explorer	79.7%	81.7%
Safari	15.5%	11.2%
Mozilla	14.7%	18.9%
Fire Fox	21.3%	27.6%
Opera	.5%	1.6%
I don't know	.5%	--
Other	1.2%	2.1%

**13. What do you use as your browser homepage? (e.g., My UW-Madison, Yahoo, etc.)**

The most popular responses are recorded in the table below. To view all volunteered responses to this question, please see the Appendix.

	<b>Faculty/Staff, Students, and those who did not define their classification (n=763)</b>
My UW-Madison	12.3%
UW-Madison	11.0%
Google	10.8%
Various department homepages	6.2%
WiscMail	6.0%
Yahoo	6.0%
MSN	5.8%
Netscape	1.7%
CNN	1.4%
Apple	0.8%
Other	23.7%
No response given	14.3%

**14. How many email addresses do you currently have?**

It is common for faculty/staff and students to have more than one email address. Two email addresses is the most popular response given for both groups.

	<b>Faculty/Staff (n=375)</b>	<b>Students (n=322)</b>
None	1.3%	1.2%
1	28.5%	12.1%
2	34.4%	40.1%
3	17.3%	25.2%
4	5.9%	9.3%
5	3.2%	3.1%
6	1.3%	1.9%
7	.3%	1.6%
8	.3%	--
9	--	.3%
10	--	.6%
15	--	.3%
19	.3%	--
20	.8%	.6%
21	.3%	--
22	--	.3%
25	.5%	.3%
30	.8%	--
35	.3%	--
50	--	.9%
60	.3%	--
62	--	.3%
99	1.1%	--
No response given	3.2%	1.9%

**15. What is the domain name of your primary school or work-related email account?**

The most popular responses are recorded in the table below. To view all volunteered responses to this question, please see the Appendix.

	<b>Faculty/Staff , Students, and those who did not define their classification</b>
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	<b>(n=763)</b>
wisc.edu	60.8%
doit.wisc.edu	1.8%
enr.wisc.edu	1.8%
bus.wisc.edu	1.6%
ssc.wisc.edu	1.4%
yahoo.com	1.3%
Other	19.2%
No response given	12.1%

**16. When you check your email on your computer:**

**a. What percentage of time do you use a web browser (e.g. Internet Explorer, Safari, etc.)?**

While only about 1/3 of faculty and staff never use a web browser to check their email, nearly half of students always use a web browser for this purpose.

	<b>Faculty/Staff (n=375)</b>	<b>Students (n=322)</b>
None	30.7%	16.1%
1	8.8%	.3%
2	4.5%	--
3	.3%	.3%
5	13.9%	3.4%
10	15.2%	3.4%
15	.3%	.9%
20	4.8%	2.2%
25	2.1%	3.7%
30	2.4%	.9%
35	--	.6%
40	1.6%	1.6%
50	4.8%	10.9%
60	.3 %	.3%
67	--	.3%
70	.3%	1.2%
75	--	1.6%

80	.5%	1.6%
85	.3%	.3%
90	1.1%	1.9%
95	1.3%	.6%
98	--	.9%
99	--	.3%
100	6.9%	46.6%

**b. What percentage of time do you use an email program (e.g. Eudora, Outlook Express, etc.)?**

About 50% of students never use an email program to check their email while about 25% of faculty and staff respondents always use an email program to check their email.

	<b>Faculty/Staff (n=375)</b>	<b>Students (n=322)</b>
None	11.5%	50.3%
1	--	.3%
2	--	.9%
5	1.3%	.6%
10	1.1%	1.9%
15	.3%	.3%
20	.5%	1.6%
25	--	1.6%
30	.3%	1.2%
33	--	.3%
40	.3%	.3%
50	4.8%	10.9%
60	1.6%	1.6%
65	--	.6%
70	2.4%	.9%
75	2.1%	3.7%
80	4.8%	2.2%
85	.3%	.9%
90	15.2%	3.4%

95	13.9%	3.4 %
97	.3%	.3%
98	4.5%	--
99	8.8%	.3%
100	26.1%	12.4%

**17. What email program do you use to read your mail? [CHECK ALL THAT APPLY]**

Faculty, staff, and students use a wide range of different programs to read their email. Eudora is the most common email program among faculty and staff. For students, Outlook and Outlook Express are used as well as various other programs.

Volunteered responses to the “other” category are located in the Appendix.

	<b>Faculty/Staff (n=375)</b>	<b>Students (n=322)</b>
Thunderbird	7.2%	6.5%
Mail.app (Mac OS X)	6.9%	5.3%
Eudora	38.9%	5.6%
Groupwise	11.7%	1.9%
Pine	.5%	1.2%
Outlook	23.5%	12.4%
Outlook Express	6.7%	12.4%
Mozilla	2.7%	7.1%
Other	12%	21.4%
None	1%	3.1%

**18. Do you use WiscCal (Oracle Corporate Time) to schedule work- or school-related meetings and appointments?**

WiscCal is the free campus-wide calendaring and scheduling application. WiscCal is available to all faculty, staff, and students. However, relatively few respondents use WiscCal. There are significantly more faculty and staff that use WiscCal compared to students.

	<b>Faculty/Staff (n=375)</b>	<b>Students (n=322)</b>
Yes	18.9%	4.3%
No	73.6%	90.4%
I don't know	2.4%	1.2%
No response	5.1%	4.0%

**19. Do you use a calendaring system other than WiscCal?**

About 33% of faculty and staff and 21% of students indicated that they use calendaring systems other than WiscCal.

The most popular volunteered responses to the “yes” category included Groupwise, iCal, Microsoft Outlook, and Palm.

	<b>Faculty/Staff (n=375)</b>	<b>Students (n=322)</b>
Yes	32.5%	20.5%
No	43.2%	69.9%
No response given	24.3%	9.6%

**20. Do you schedule meetings with others though WiscCal?**

50% of students and more than half of faculty and staff who use WiscCal use this service to schedule meetings with others.

**Note: Only those respondents who indicated they use WiscCal in Q.18 were asked this question.**

	<b>Faculty/Staff (n=71)</b>	<b>Students (n=14)</b>
Yes	56.3%	50.0%
No	43.7%	50.0%

**21. Do you access WiscCal using a web browser?**

About 54% of faculty and staff who use WiscCal access the service using a web browser. While WiscCal is used by very few students, those who do access WiscCal using a web browser.

**Note: Only those respondents who indicated they use WiscCal in Q.18 were asked this question.**

	<b>Faculty/Staff (n=71)</b>	<b>Students (n=14)</b>
Yes	53.5%	78.6%
No	42.3%	7.1%
I don't know	4.2%	14.3%

**22. Do you access WiscCal using desktop software (Oracle, Corporate Time)?**

Faculty and staff are much more likely than students to access WiscCal using desktop software.

**Note: Only those respondents who indicated they use WiscCal in Q.18 were asked this question.**

	<b>Faculty/Staff (n=71)</b>	<b>Students (n=14)</b>
Yes	67.6%	21.4%
No	22.5%	57.1%
I don't know	9.9%	21.4%

**23. What features would you like to see added to WiscCal?**

The most popular responses are recorded in the table below. To view all volunteered responses to this question, please see the Appendix.

**Note: Only those respondents who indicated they use WiscCal in Q.18 were asked this question.**

	<b>Faculty/Staff &amp; Students (n=85)</b>

More user-friendly items	22.2%
Synchronization with other operating systems	11.6%
No features needed	7.0%
Better accessibility	5.7%
Other	1.7%
No response given	51.8%

**24. What WiscCal performance and/or user interface issues would you like to see improved?**

The most popular responses are recorded in the table below. To view all volunteered responses to this question, please see the Appendix.

**Note: Only those respondents who indicated they use WiscCal in Q.18 were asked this question.**

	<b>Faculty/Staff &amp; Students (n=85)</b>
More polished and user focused	38.7%
No improvements needed	9.4%
Synchronization with other operating systems	7.1%
Other	2.4%
No response given	42.4%

**25. I would be more likely to use WiscCal if it:**

To increase the likelihood of using WiscCal, faculty and staff placed a higher value on shared use by colleagues, easier way to get to the calendar, and better integration with My UW-Madison, including easier sign-on. Students would like better integration with My UW-Madison, including easier sign-on, easier way to get to the calendar, and more use by campus colleagues.

	<b>Faculty/Staff (n=375)</b>	<b>Students (n=322)</b>
Provided an easier way to get to the calendar	13.6%	22.0%
Included feature(s) I need (Specified in Appendix)	1.8%	1.8%

Worked with my browser	4.3%	6.2%
Provided faster service	4.8%	11.8%
Was used by my colleagues on campus	23.7%	18.0%
Had better integration with My UW-Madison, including easier sign-on	11.5%	23.3%
Provided a better web interface	8.0%	12.4%
Other (Specified in appendix)	26.7%	18.0%

**26. What ONE computing service offered by the University could use the most improvement?**

Common responses included improving the calendaring system, DoIT Help Desk and Store, email spam blocking , free computing training, Learn@UW, more computer labs, the wireless network. WiscCal, WiscMail, and WISDM.

Verbatim responses for this question are located in the Appendix.

**27. What ONE job or school function would you like to see streamlined?**

Common responses included financial/administrative forms and applications, CBS reports, easier class enrollment process, getting rid of spam in email, grade accessibility, ISIS, easier library search tools, and Learn@UW improvements.

Verbatim responses for this question are located in the Appendix.

**28. What campus-area media do you read? [CHECK ALL THAT APPLY]**

Faculty and staff are more likely than students to read *Computing @ UW-Madison*, *Wisconsin Week*, and *Isthmus*. Conversely, students are more likely to read the student dailies and *The Onion*.

	<b>Faculty/Staff (n=375)</b>	<b>Students (n=322)</b>
The Daily Cardinal	20.5%	55.3%
The Badger Herald	22.4%	62.4%

Computing @ UW-Madison	18.4%	7.5%
Wisconsin Week	62.4%	5.3%
The Onion	34.9%	51.6%
Isthmus	51.7%	31.4%
La Comunidad	1.6%	.9%
Core Weekly	2.7%	7.1%

**29. Which days do you read The Daily Cardinal? [CHECK ALL THAT APPLY]**

Faculty and staff are slightly more likely to read The Daily Cardinal on Mondays and Fridays, but not by a large margin. Students peak midweek in their reported reading of *The Daily Cardinal*.

**Note: Only those respondents who indicated they read The Daily Cardinal in Q.28 were asked this question.**

	<b>Faculty/Staff (n=77)</b>	<b>Students (n=178)</b>
Monday	59.7%	66.9%
Tuesday	54.5%	68.0%
Wednesday	57.1%	73.0%
Thursday	51.9%	67.4%
Friday	62.3%	57.3%

**30. Which days do you read The Badger Herald? [CHECK ALL THAT APPLY]**

Readership of *The Badger Herald* mirrors the Cardinal. Faculty and staff are slightly more likely to read it on Monday and Fridays, and student readership peaks midweek.

**Note: Only those respondents who indicated they read The Badger Herald in Q.29 were asked this question.**

	<b>Faculty/Staff (n=84)</b>	<b>Students (n=201)</b>
Monday	60.7%	64.7%

Tuesday	54.8%	66.7%
Wednesday	56.0%	70.1%
Thursday	52.4%	66.2%
Friday	59.5%	56.2%

**31. If you had to choose, through which of the following would you prefer to receive news about UW computing issues? [CHECK ALL THAT APPLY]**

Faculty/staff and students both prefer electronic means for receiving UW computing news with a higher preference for email versus web site.

	<b>Faculty/Staff (n=375)</b>	<b>Students (n=322)</b>
Email	66.4%	55.0%
Web site	31.2%	42.2%
Printed newsletter	15.7%	8.7%
Text-based news feed (RSS)	3.5%	3.1%

**32. How often do you want to receive news about UW-Madison computing issues?**

Many respondents would prefer to receive computing news monthly. Students are more likely than faculty and staff to indicate that they will seek out computing information when they need it.

	<b>Faculty/Staff (n=375)</b>	<b>Students (n=322)</b>
As often as it occurs	16.0%	11.8%
Weekly	13.9%	11.8%
Every other week	12.5%	16.8%
Monthly	31.7%	24.5%
Every other month	8.8%	6.8%
Never, I find it when I need to	9.3%	19.9%
No response given	7.7%	8.4%

**33. Would you use a text-based news feed if it was available as part of My UW-Madison (e.g., CNN, MSNBC, etc.)?**

Students are more interested than faculty/staff in the possibility of using a text-based news feed as part of My UW-Madison. A significant proportion of both groups may not be fully aware of what a text based news feed consists of.

	<b>Faculty/Staff (n=375)</b>	<b>Students (n=322)</b>
Yes	29.6%	43.2%
No	25.3%	20.8%
I don't know	37.1%	28.3%
No response given	8.0%	7.8%

**34. We are considering offering a “real-time” online video collaboration tool which includes options such as video, shared whiteboard and presentation software. Would you be interested in using this tool?:**

Interest in this tool is higher for students than faculty and staff. 40% of faculty and staff are not interested in this feature compared to 30% for students.

	<b>Faculty/Staff (n=375)</b>	<b>Students (n=322)</b>
To Teach	6.1%	.6%
To Learn	19.5%	42.9%
To Learn & Teach	23.7%	17.7%
Not Interested	40.0%	30.1%
No response given	10.7%	8.7%

**35. Please rank the following collaboration tool features in order of your preference. 1= lowest preference, 10=highest preference**

1. Group Chat
2. Shared Whiteboard
3. Viewable PowerPoint presentation
4. Still photo with audio from presenter
5. Video with audio of presenter
6. Video of participants
7. Audio of participants
8. Screen sharing
9. File sharing
10. Audience feedback/polling

The highest ranked items were similar for faculty and staff and students:

1. Viewable PowerPoint presentation
2. File sharing
3. Video with audio of presenter

***Faculty and Staff Collaboration Tool Features Preferences***

	<i>10 (High)</i>	<i>9</i>	<i>8</i>	<i>7</i>	<i>6</i>	<i>5</i>	<i>4</i>	<i>3</i>	<i>2</i>	<i>1</i>	<i>0 (Low)</i>
<i>Group Chat</i>	2.9%	2.7%	3.2%	3.5%	2.9%	4.0%	4.0%	3.5%	2.9%	3.2%	67.2%
<i>Shared Whiteboard</i>	1.6%	2.1%	5.1%	5.9%	4.0%	4.8%	2.9%	2.7%	1.6%	3.2%	66.1%
<i>Viewable PowerPoint presentations</i>	10.7%	5.6%	3.2%	2.7%	2.9%	2.4%	1.3%	2.7%	2.1%	3.7%	62.7%
<i>Still photo with audio from presenter</i>	4.0%	3.2%	2.1%	1.3%	1.6%	1.6%	2.9%	1.9%	4.5%	8.0%	68.8%
<i>Video with audio of presenter</i>	5.3%	4.8%	4.8%	2.9%	2.9%	3.5%	1.3%	3.7%	2.7%	2.4%	65.6%
<i>Video of participants</i>	2.4%	2.9%	2.1%	3.2%	1.6%	2.7%	2.1%	4.0%	4.8%	6.1%	68.0%
<i>Audio of participants</i>	3.7%	2.7%	3.5%	2.9%	2.1%	4.0%	3.5%	3.5%	3.7%	3.5%	66.9%
<i>Screen sharing</i>	2.7%	2.9%	2.9%	3.2%	4.0%	5.1%	3.7%	2.9%	1.9%	3.5%	67.2%
<i>File sharing</i>	6.4%	3.7%	4.3%	4.3%	3.2%	3.2%	2.1%	1.3%	3.5%	2.9%	65.1%
<i>Audience feedback/polling</i>	2.4%	2.1%	3.7%	2.4%	4.3%	4.8%	3.5%	2.7%	4.0%	2.1%	68.0%

*Students Collaboration Tool Features Preferences*

	<i>10 (High)</i>	<i>9</i>	<i>8</i>	<i>7</i>	<i>6</i>	<i>5</i>	<i>4</i>	<i>3</i>	<i>2</i>	<i>1</i>	<i>0 (Low)</i>
<i>Group Chat</i>	4.7%	4.0%	4.7%	4.7%	3.7%	4.7%	3.7%	2.5%	3.7%	2.8%	60.9%
<i>Shared Whiteboard</i>	0.9%	4.7%	3.1%	3.1%	6.2%	6.8%	4.3%	5.6%	1.9%	3.1%	60.2%
<i>Viewable PowerPoint presentations</i>	12.4%	5.3%	5.9%	3.7%	1.9%	2.8%	0.9%	1.2%	2.2%	5.6%	58.1%
<i>Still photo with audio from presenter</i>	3.4%	1.2%	3.7%	2.2%	1.9%	4.3%	3.1%	5.6%	2.8%	9.0%	62.7%
<i>Video with audio of presenter</i>	7.8%	5.0%	5.0%	5.6%	5.0%	3.1%	1.6%	1.2%	2.5%	2.8%	60.6%
<i>Video of participants</i>	2.8%	2.8%	3.1%	2.2%	2.8%	3.4%	3.4%	5.0%	6.5%	5.6%	62.4%
<i>Audio of participants</i>	2.5%	3.7%	2.5%	4.7%	3.7%	3.4%	5.6%	5.0%	5.0%	2.5%	61.5%
<i>Screen sharing</i>	1.2%	0.9%	3.4%	3.4%	3.7%	9.3%	3.4%	3.7%	5.9%	2.5%	62.4%
<i>File sharing</i>	8.1%	4.3%	3.4%	5.0%	2.8%	3.7%	4.0%	2.8%	4.3%	2.2%	59.3%
<i>Audience feedback/polling</i>	1.9%	3.4%	2.8%	2.5%	4.7%	5.3%	5.0%	4.0%	3.4%	4.7%	62.4%

**36. Do you have a Web log (blog)?**

Currently, maintaining a blog is not a common practice on the UW-Madison campus. Around 10% of students have a blog compared to less than 4% of faculty and staff.

	<b>Faculty/Staff (n=375)</b>	<b>Students (n=322)</b>
Yes	3.5%	9.9%
No	96.5%	90.1%

**37. If you selected 'yes,' what service are you using?**

	<b>Faculty/Staff (n=13)</b>	<b>Students (n=32)</b>
Blogspot	23.1%	15.6%
Blogger	30.8%	31.3%
Movabletype	--	3.1%
Personal domain	15.4 %	9.4%
Other	30.7%	40.6%

**38. How interested are you in having a blog provided by UW-Madison?**

A strong majority of faculty/staff and students are not at all interested in having a blog provided by UW-Madison.

	<b>Faculty/Staff (n=375)</b>	<b>Students (n=322)</b>
Very	2.7%	4.3%
Moderately	24.8%	29.8%
Not at all	61.9%	55.3%
No response given	10.6%	10.6%

**39. Do you currently have a wiki?**

A wiki is a website designed for collaboration. Wiki use among faculty/staff and students is quite limited.

	<b>Faculty/Staff (n=375)</b>	<b>Students (n=322)</b>
Yes	2.9%	2.5%
No	97.1%	97.5%

**40. How interested are you in having a wiki space provided by UW-Madison?**

Interest in wiki space provided by the school is low.

	<b>Faculty/Staff (n=375)</b>	<b>Students (n=322)</b>
Very	4.3%	3.7%
Moderately	22.9%	22.7%
Not at all	61.1%	62.7%
No response given	11.7%	10.9%

## Appendix

### Q8: Which handheld device do you use to access data?

Survey_ID	Resp_ID	Verbatim
215	1031	Sony Clie
298	2208	Sony Clie
429	420	Sony Clie
808	2118	Sony Clie
233	772	jumpdrive

### Q10: Which distribution of Linux do you use?

Survey_ID	Resp_ID	Verbatim
597	1056	Many: tao, fedora, suse, etc

### Q12: Which browsers do you regularly use for work- or school-related computing?

Survey_ID	Resp_ID	Verbatim
736	4	Access & Excel
306	1227	AOL
657	1161	Avant
486	1222	Avant
190	1438	Avant
188	29	Camino
584	1316	Google
74	2140	iCab
177	884	IE only when I must
281	458	MSN
293	1592	MSN

### Q13: What do you use as your browser homepage (e.g., MY UW-Madison, Yahoo, etc.)?

Survey ID	Resp_ID	Verbatim
548	1052	a hospital-specific page with MANY useful links
609	7	ABC News
266	1784	about: blank
151	470	about: blank
499	2261	Aim.com
163	1992	alumni email
205	381	Apple Mac
440	1415	Apple startpage
444	1909	Apple.com
334	127	Astonomy Photo of the day

619	995	ath info
638	716	Ath Info
43	504	AthInfo - uwathletics.com
104	866	AthInfo
805	1386	BBC news
453	1522	BBC World News
262	1676	bbc.co.uk
328	193	Bichemistry Library homepage
111	744	Biological Systems Engineering web site
87	1444	blank
255	1709	blank
484	651	blank
601	1228	blank
615	89	blank
703	1783	blank
731	2265	blank
812	257	blank
750	251	Blank page.
586	865	blank start-up
257	834	Bookmarks menu
345	854	Business Career Center homepage
483	482	Business Services
386	208	Business Services home page
430	538	cal.s.wisc.edu/ccs
159	1609	CNN
201	924	CNN
346	945	CNN
458	1613	CNN
460	1916	CNN
756	1073	CNN
665	1411	CNN
767	1991	CNN
785	581	CNN
209	1271	cnn.com
666	2062	Comcast
746	5	cubs.com
242	1910	default is blank
376	786	DELLNET
92	872	dellnet.msn
320	788	Department's Home Page
177	884	department homepage
219	889	department homepage
495	80	Department homepage
643	905	department homepage internet explorer
407	881	department of medicine
481	892	Department of Medicine

45	628	Department of Medicine Home page
503	837	Department web page
284	35	Department website - ECS
47	512	departmental homepage
366	602	Departmental Intranet
331	1004	dept. home page
288	246	Dept. homepage
318	236	don't know
532	169	don't know
214	565	Economics Dept. home page
605	448	EP
779	1567	ESPN
644	2235	ESPN.com
657	1161	ESPN.com
211	399	ewradio.org
490	1941	Excite
62	2260	Firefox
83	729	Firefox
588	524	Firefox
616	200	Firefox
749	37	Fundus Photograph Reading Center UW
325	642	Geography Department home
53	2042	Gmail, CNN.com
31	1267	gmail.com
740	1890	gmail.com
44	859	Google
57	767	Google
60	1764	Google
72	1545	Google
90	1245	Google
119	2004	Google
131	1515	Google
287	47	Google
135	887	Google
137	2258	Google
1	377	Google
142	591	Google
155	154	Google
162	774	Google
170	1373	Google
181	1914	Google
188	29	Google
192	1870	Google
193	2131	Google
206	1895	Google
207	323	Google

213	1193	Google
215	1031	Google
227	588	Google
233	772	Google
243	1741	Google
253	1191	Google
272	180	Google
278	1344	Google
280	1044	Google
304	46	Google
505	177	Google
512	2227	Google
522	835	Google
344	124	Google
352	904	Google
357	641	Google
359	1584	Google
360	1485	Google
373	2166	Google
378	958	Google
384	1082	Google
390	691	Google
395	284	Google
406	221	Google
422	1511	Google
424	734	Google
428	1366	Google
429	420	Google
452	110	Google
469	1952	Google
473	1607	Google
485	1871	Google
529	295	Google
539	755	Google
754	371	Google
759	580	Google
564	952	Google
576	469	Google
577	2161	Google
584	1316	Google
590	1077	Google
594	1547	Google
606	646	Google
620	791	Google
654	1988	Google
660	1188	Google

672	1063	Google
683	1907	Google
695	1931	Google
699	938	Google
705	619	Google
730	392	Google
737	2153	Google
743	77	Google
763	1673	Google
764	1202	Google
773	1526	Google
810	699	Google
398	2084	Google or My UW-Madison
208	1341	Googlenews
89	864	Graduate School
200	1750	Green Bay Press Gazette
524	363	haveylab.hort.wisc.edu
136	1003	history department
661	789	hosp.wisc.edu
51	1232	Hotmail
535	2198	Hotmail
14	975	housing website
97	659	http://rc1.opth.wisc.edu/
504	2012	I do not know
94	1040	imdcdev.education.wisc.edu
550	1473	Insightbb.com
139	542	Internet Explorer
411	510	INTERNET EXPLORER
508	199	intranet lab page
774	693	intranet.housing.wisc.edu
49	449	intranet.housing.wisc.edu/
156	502	intranet.slh.wisc.edu
575	123	intranet.slh.wisc.edu/
308	849	ipcm@wisc.edu
224	1048	IRP home page
551	1713	irrawaddy.org
129	172	ISIS
13	116	ISIS
745	19	ISIS
46	737	iwon.com
693	582	languageinstitute.wisc.edu
496	235	library's MadCat search page
475	1540	local.html file
309	2069	mail.yahoo.com
361	1167	mail.yahoo.com
579	1172	mail.yahoo.com

222	1645	Major League Baseball
356	90	medicine.wisc.edu
757	632	melekayhans.sitemynet.com
235	927	Mozilla
536	1722	ms-biotech.wisc.edu
40	444	MSN
42	990	MSN
64	481	MSN
76	171	MSN
77	610	MSN
98	307	MSN
122	54	MSN
289	1458	MSN
292	2158	MSN
171	121	MSN
225	1756	MSN
264	2160	MSN
313	730	MSN
509	1408	MSN
525	1414	MSN
327	1362	MSN
329	1218	MSN
333	126	MSN
338	272	MSN
353	654	MSN
368	867	MSN
375	532	MSN
434	296	MSN
486	1222	MSN
540	1656	MSN
760	2048	MSN
607	1795	MSN
614	1335	MSN
640	1767	MSN
648	749	MSN
679	1759	MSN
686	1598	MSN
712	1145	MSN
713	809	MSN
786	1564	MSN
817	1346	MSN
80	649	msn and firefox start pages
431	1892	MSN DellNet
293	1592	MSN, Yahoo
306	1227	msn.com
403	1986	MSNBC

545	2190	msnbc.com
317	456	msnbc.msn.com
147	1178	Mu UW-Madison
364	956	my-team.doit.wisc.edu
467	1055	My-UW Madison
807	1157	My-UW Madison
696	1453	My AIM
633	1192	My Dell
498	1371	My Homepage
281	458	My MSN
597	1056	my personal page through my department
203	1005	my personal website
26	396	my program's homepage
		<a href="http://www.bact.wisc.edu/biotech/btpindex">http://www.bact.wisc.edu/biotech/btpindex</a>
128	1876	My UW-madison
29	525	My UW-Madison
33	574	My UW-Madison
36	929	My UW-Madison
56	719	My UW-Madison
67	586	My UW-Madison
81	1051	My UW-Madison
91	978	My UW-Madison
93	478	My UW-Madison
96	1134	My UW-Madison
109	1743	My UW-Madison
118	2030	My UW-Madison
126	1099	My UW-Madison
12	799	My UW-Madison
19	645	My UW-Madison
20	645	My UW-Madison
21	550	My UW-Madison
143	1692	My UW-Madison
148	1249	My UW-Madison
154	1651	My UW-Madison
161	2224	My UW-Madison
167	759	My UW-Madison
179	1573	My UW-Madison
185	1832	My UW-Madison
189	1314	My UW-Madison
218	606	My UW-Madison
220	1874	My UW-Madison
234	1568	My UW-Madison
238	2197	My UW-Madison
247	2162	My UW-Madison
248	1496	My UW-Madison
259	373	My UW-Madison

263	2213	My UW-Madison
273	290	My UW-Madison
277	1766	My UW-Madison
302	1620	My UW-Madison
307	839	My UW-Madison
315	108	My UW-Madison
501	1241	My UW-Madison
502	2005	My UW-Madison
510	1685	My UW-Madison
518	1747	My UW-Madison
523	2203	My UW-Madison
316	405	My UW-Madison
322	1654	My UW-Madison
323	1487	My UW-Madison
326	368	My UW-Madison
330	576	My UW-Madison
340	375	My UW-Madison
348	10	My UW-Madison
362	13	My UW-Madison
363	276	My UW-Madison
369	430	My UW-Madison
370	468	My UW-Madison
399	705	My UW-Madison
405	970	My UW-Madison
410	528	My UW-Madison
412	1337	My UW-Madison
426	1510	My UW-Madison
455	1459	My UW-Madison
464	1035	My UW-Madison
470	1454	My UW-Madison
471	1906	My UW-Madison
480	1068	My UW-Madison
488	1413	My UW-Madison
494	1072	My UW-Madison
531	961	My UW-Madison
537	1617	My UW-Madison
546	1104	My UW-Madison
554	1816	My UW-Madison
555	1364	My UW-Madison
752	59	My UW-Madison
561	567	My UW-Madison
581	617	My UW-Madison
585	2103	My UW-Madison
593	207	My UW-Madison
598	1198	My UW-Madison
617	1569	My UW-Madison

634	1179	My UW-Madison
646	1062	My UW-Madison
659	1689	My UW-Madison
673	1461	My UW-Madison
674	2226	My UW-Madison
690	1393	My UW-Madison
698	1543	My UW-Madison
708	1717	My UW-Madison
709	736	My UW-Madison
710	570	My UW-Madison
719	204	My UW-Madison
726	1578	My UW-Madison
765	1836	My UW-Madison
777	1235	My UW-Madison
814	231	My UW-Madison
285	1177	MY UW-Madison
489	242	My UW Law School homepage
301	1206	My Yahoo
107	2186	my.wisc.edu
457	819	myhq
367	1505	MyYahoo
290	1490	nancies.org
66	727	Netscape
18	665	NETSCAPE
146	226	NETSCAPE
152	241	NETSCAPE
168	2181	NETSCAPE
419	1758	NETSCAPE
474	1930	NETSCAPE
563	738	NETSCAPE
621	53	NETSCAPE
662	1430	NETSCAPE
720	280	NETSCAPE
721	750	NETSCAPE
797	828	NETSCAPE
182	1926	New York Times
611	1465	New York Times
153	2040	new york times homepage
514	2221	New York Times online
516	1866	New York Times online
808	2118	news.bbc.co.uk (BBC News)
244	1782	news.google.com
462	910	news.google.com
589	499	news.google.com
565	827	news.google.com/news?ned=us&topic=w
73	852	none

88	913	none
517	1507	none
526	708	none
416	1817	none
492	253	none
694	140	none
741	224	none
547	1463	None
722	556	nytimes.com, airamericaradio.com
50	855	Office of Ed. Outreach
6	113	Pediatrics department home page
240	746	personal (non-UW) email --University of Illinois alumni email
385	957	Personal Home Page (Self-Made)
778	1632	Pharmacy School
798	906	Pharmacy School
172	365	physicalplant.wisc.edu
396	1027	Pophealth
27	675	post.doit.wisc.edu/e/staff.cgi
800	647	private html file for bookmark portability
372	395	Pubmed
365	1041	RSP
534	52	self
74	2140	Selfmade Personal Home Page
454	1279	Slashdot, weather page, Boingboing, ben's bargains, my ebay, UW SWAP, dan's data, several webcomics
487	1472	slashdot.org
624	260	slashdot.org
210	2126	slate.msn.com
296	700	Social Sciences Computing
435	600	SoN HomePage
637	1042	SON homepage
628	87	surgery intranet
670	637	surgery intranet
70	968	The FPRC employee homepage
401	1016	The Hunger Site
724	355	uhs.wisc.edu/index.php
636	302	union.wisc.edu
314	902	UPS Campusship, UW Business/Accounting Services
729	445	UW's homepage
653	50	UW-Athletics
642	374	UW-Biostatistics
397	36	UW-Madison
413	43	UW-Madison
414	994	UW-Madison
420	195	UW-Madison

423	485	UW-Madison
427	757	UW-Madison
433	1030	UW-Madison
650	921	UW-Madison
664	346	UW-Madison
691	1557	UW-Madison
735	1960	UW-Madison
736	4	UW-Madison
738	544	UW-Madison
803	1395	UW-Madison
718	477	UW-Madison english dept
229	34	UW-Madison home page
164	874	UW-Madison homepage
183	1448	UW-Madison homepage
574	770	UW-Madison homepage
335	515	UW-Seattle
249	909	UW homepage
678	67	UW Homepage
324	940	UW hospital
391	418	UW Hospital and Clinics homepage
140	911	UW Libraries
676	299	UW library home page
184	1460	UW Madison
276	450	UW Madison Home Page
297	2199	UW Madison Homepage
332	742	UW Madison Libraries staff page
110	379	UWALUMNI.COM
402	805	Waisman
343	489	wcer
441	135	Weather Underground
65	1143	WI Historical Society infosite (for employees only)
120	1420	Wisc homepage
515	897	wisc.edu
204	2172	wisc.edu/portal
668	612	wiscareers.wisc.edu
35	1421	wiscmail
99	1677	WiscMail
100	1101	WiscMail
103	1372	WiscMail
113	1480	WiscMail
116	146	WiscMail
123	2164	WiscMail
130	2060	WiscMail
283	1509	WiscMail
134	2065	WiscMail
144	1618	WiscMail

145	1889	WiscMail
157	322	WiscMail
173	2174	WiscMail
198	1332	WiscMail
202	2092	WiscMail
241	1138	WiscMail
256	1840	WiscMail
260	1097	WiscMail
295	1780	WiscMail
511	1959	WiscMail
358	69	WiscMail
381	2247	WiscMail
443	1761	WiscMail
450	1981	WiscMail
465	1572	WiscMail
466	2273	WiscMail
530	2034	WiscMail
658	1080	WiscMail
669	1254	WiscMail
675	1462	WiscMail
677	1811	WiscMail
680	1151	WiscMail
682	1982	WiscMail
707	1106	WiscMail
723	1294	WiscMail
813	2201	WiscMail
766	1409	WiscMail and NYTimes.com
68	96	Wiscmail Home
566	2015	WiscMail, espn.com
121	1705	WiscMail, WiscCal, Space.com, google news
527	1919	wiscmail.wisc.edu
10	807	Wisconsin Union
815	787	wiscr-it
377	862	WOHL internal
32	1475	work homepage
613	244	work related hompage or UW
350	790	www.anesthesia.wisc.edu
232	853	www.anthropology.wisc.edu
291	61	www.apple.com/startpage
383	185	www.apple.com/startpage
627	796	www.apple.com/startpage
175	616	www.biostat.wisc.edu/~mcfarlin/
17	898	www.bus.wisc.edu
85	1058	www.bussvc.wisc.edu/
349	1120	www.cae.wisc.edu
351	1014	www.cals.wisc.edu

809	919	<a href="http://www.cals.wisc.edu">www.cals.wisc.edu</a>
819	931	<a href="http://www.cdr.wisc.edu">www.cdr.wisc.edu</a>
141	1501	<a href="http://www.channel3000.com">www.channel3000.com</a>
125	1174	<a href="http://www.cnn.com">www.cnn.com</a>
133	303	<a href="http://www.comdis.wisc.edu">www.comdis.wisc.edu</a>
261	2032	<a href="http://www.dell.com">www.dell.com</a>
102	762	<a href="http://www.doit.wisc.edu">www.doit.wisc.edu</a>
8	229	<a href="http://www.doit.wisc.edu">www.doit.wisc.edu</a>
781	94	<a href="http://www.engr.wisc.edu">www.engr.wisc.edu</a>
802	771	<a href="http://www.engr.wisc.edu">www.engr.wisc.edu</a>
11	16	<a href="http://www.engr.wisc.edu/ep/">www.engr.wisc.edu/ep/</a>
265	2024	<a href="http://www.gatewaybiz.com">www.gatewaybiz.com</a>
299	573	<a href="http://www.google.com">www.google.com</a>
421	668	<a href="http://www.google.com/advanced_group_search?hl=en">www.google.com/advanced_group_search?hl=en</a>
769	1168	<a href="http://www.hotmail.com">www.hotmail.com</a>
459	795	<a href="http://www.lafollette.wisc.edu">www.lafollette.wisc.edu</a>
552	1303	<a href="http://www.layeroffrost.com">www.layeroffrost.com</a>
758	826	<a href="http://www.library.wisc.edu">www.library.wisc.edu</a>
221	41	<a href="http://www.library.wisc.edu:4000/">www.library.wisc.edu:4000/</a>
432	2157	<a href="http://www.madison.com">www.madison.com</a>
635	282	<a href="http://www.medicine.wisc.edu">www.medicine.wisc.edu</a>
580	342	<a href="http://www.medicine.wisc.edu/mainweb/DOMPAGES">www.medicine.wisc.edu/mainweb/DOMPAGES</a>
583	899	<a href="http://www.medicine.wisc.edu/mainweb/DOMPAGES">www.medicine.wisc.edu/mainweb/DOMPAGES</a>
573	162	<a href="http://www.msn.com/">www.msn.com/</a>
425	463	<a href="http://www.ncbi.nlm.nih.gov">www.ncbi.nlm.nih.gov</a>
16	926	<a href="http://www.newyorktimes.com">www.newyorktimes.com</a>
59	669	<a href="http://www.nih.gov">www.nih.gov</a>
71	228	<a href="http://www.nytimes.com">www.nytimes.com</a>
294	1194	<a href="http://www.nytimes.com">www.nytimes.com</a>
25	989	<a href="http://www.pathology.wisc.edu">www.pathology.wisc.edu</a>
115	843	<a href="http://www.radiology.wisc.edu">www.radiology.wisc.edu</a>
400	1793	<a href="http://www.repubblica.it">www.repubblica.it</a>
124	475	<a href="http://www.soils.wisc.edu/asig/webcam.html">www.soils.wisc.edu/asig/webcam.html</a>
48	333	<a href="http://www.ssec.wisc.edu">www.ssec.wisc.edu</a>
311	697	<a href="http://www.uwathletics.com/athinfo/">www.uwathletics.com/athinfo/</a>
78	1274	<a href="http://www.vt.edu">www.vt.edu</a>
24	541	<a href="http://www.waisman.wisc.edu">www.waisman.wisc.edu</a>
418	1589	<a href="http://www.welt.de">www.welt.de</a>
30	1551	<a href="http://www.wisc.edu">www.wisc.edu</a>
34	652	<a href="http://www.wisc.edu">www.wisc.edu</a>
37	1038	<a href="http://www.wisc.edu">www.wisc.edu</a>
63	175	<a href="http://www.wisc.edu">www.wisc.edu</a>
75	965	<a href="http://www.wisc.edu">www.wisc.edu</a>
79	873	<a href="http://www.wisc.edu">www.wisc.edu</a>
82	91	<a href="http://www.wisc.edu">www.wisc.edu</a>
84	1018	<a href="http://www.wisc.edu">www.wisc.edu</a>

112	1563	www.wisc.edu
114	813	www.wisc.edu
2	150	www.wisc.edu
7	660	www.wisc.edu
165	916	www.wisc.edu
166	1242	www.wisc.edu
176	1805	www.wisc.edu
190	1438	www.wisc.edu
196	609	www.wisc.edu
217	579	www.wisc.edu
226	1541	www.wisc.edu
228	1596	www.wisc.edu
231	1349	www.wisc.edu
246	1857	www.wisc.edu
251	178	www.wisc.edu
267	2043	www.wisc.edu
268	925	www.wisc.edu
270	966	www.wisc.edu
274	1746	www.wisc.edu
298	2208	www.wisc.edu
319	314	www.wisc.edu
341	254	www.wisc.edu
379	858	www.wisc.edu
393	724	www.wisc.edu
394	1822	www.wisc.edu
409	546	www.wisc.edu
445	354	www.wisc.edu
446	2177	www.wisc.edu
451	1668	www.wisc.edu
560	1652	www.wisc.edu
567	883	www.wisc.edu
582	1471	www.wisc.edu
595	664	www.wisc.edu
629	709	www.wisc.edu
689	1095	www.wisc.edu
711	917	www.wisc.edu
714	1006	www.wisc.edu
744	1855	www.wisc.edu
762	2031	www.wisc.edu
775	425	www.wisc.edu
776	590	www.wisc.edu
792	128	www.wisc.edu
795	1635	www.wisc.edu
820	225	www.wisc.edu
821	1203	www.wisc.edu
178	1495	www.wisc.edu, NY Times.com

417	823	<a href="http://www.wisc.edu/">www.wisc.edu/</a>
61	1390	<a href="http://www.wiscmail.wisc.edu">www.wiscmail.wisc.edu</a>
223	1901	<a href="http://www.wiscmail.wisc.edu">www.wiscmail.wisc.edu</a>
437	1513	<a href="http://www.wiscmail.wisc.edu">www.wiscmail.wisc.edu</a>
656	1230	<a href="http://www.wiscmail.wisc.edu">www.wiscmail.wisc.edu</a>
28	1308	<a href="http://www.wisconsin.edu">www.wisconsin.edu</a>
748	895	<a href="http://www2.biotech.wisc.edu/alliance">www2.biotech.wisc.edu/alliance</a> (my site)
117	163	Yahoo
132	589	Yahoo
286	2051	Yahoo
160	2205	Yahoo
174	2193	Yahoo
180	1197	Yahoo
199	1659	Yahoo
212	1549	Yahoo
245	1630	Yahoo
279	1902	Yahoo
282	1933	Yahoo
497	2013	Yahoo
500	1983	Yahoo
513	1641	Yahoo
521	1891	Yahoo
408	165	Yahoo
436	1768	Yahoo
468	256	Yahoo
476	1955	Yahoo
477	626	Yahoo
478	1111	Yahoo
491	2109	Yahoo
553	1233	Yahoo
557	1964	Yahoo
755	2009	Yahoo
558	595	Yahoo
568	1313	Yahoo
571	2078	Yahoo
604	764	Yahoo
608	685	Yahoo
649	1452	Yahoo
667	1377	Yahoo
681	1514	Yahoo
704	1684	Yahoo
742	2223	Yahoo
771	557	Yahoo
780	1897	Yahoo
782	176	Yahoo
784	2112	Yahoo

806	1309	Yahoo
22	222	Yahoo or Google
239	2036	Yahoo! Mail

**Q15: What is the domain name of your primary school or work-related email account? (The domain name is the part of your email address that follows the @. For example bbadger@wisc.edu would be “wisc.edu”; bbadger@yahoo.com would be “yahoo.com”**

<b>Survey ID</b>	<b>Resp_ID</b>	<b>Verbatim</b>
495	80	aae.wisc.edu
129	172	admissions.wisc.edu
251	178	admissions.wisc.edu
560	1652	aol.com
211	399	aqua.wisc.edu
43	504	athletics.wisc.edu
104	866	athletics.wisc.edu
259	373	athletics.wisc.edu
311	697	athletics.wisc.edu
619	995	athletics.wisc.edu
638	716	athletics.wisc.edu
653	50	athletics.wisc.edu
89	864	bascom.wisc.edu
409	546	bascom.wisc.edu
736	4	bascom.wisc.edu
820	225	bascom.wisc.edu
47	512	biotech.wisc.edu
759	580	bmrw.wisc.edu
40	444	bus.wisc.edu
17	898	bus.wisc.edu
307	839	bus.wisc.edu
345	854	bus.wisc.edu
650	921	bus.wisc.edu
676	299	bus.wisc.edu
85	1058	bussvc.wisc.edu
331	1004	bussvc.wisc.edu
357	641	bussvc.wisc.edu
386	208	bussvc.wisc.edu
483	482	bussvc.wisc.edu
709	736	bussvc.wisc.edu
287	47	cae.wisc.edu
213	1193	cae.wisc.edu
624	260	cae.wisc.edu
92	872	cals.wisc.edu
235	927	cals.wisc.edu
750	251	capnbells.com

429	420	cdr.wisc.edu
819	931	cdr.wisc.edu
431	1892	charter.net
73	852	chem.wisc.edu
90	1245	chem.wisc.edu
373	2166	chem.wisc.edu
810	699	chsra.wisc.edu
531	961	creeca.wisc.edu
597	1056	cs.wisc.edu
583	899	ctri.medicine.wisc.edu
745	19	das.wisc.edu
313	730	dcs.wisc.edu
37	1038	doit.wisc.edu
8	229	doit.wisc.edu
157	322	doit.wisc.edu
165	916	doit.wisc.edu
205	381	doit.wisc.edu
227	588	doit.wisc.edu
233	772	doit.wisc.edu
364	956	doit.wisc.edu
376	786	doit.wisc.edu
379	858	doit.wisc.edu
390	691	doit.wisc.edu
392	118	doit.wisc.edu
468	256	doit.wisc.edu
595	664	doit.wisc.edu
270	966	education.wisc.edu
343	489	education.wisc.edu
399	705	education.wisc.edu
615	89	education.wisc.edu
668	612	education.wisc.edu
678	67	education.wisc.edu
716	292	education.wisc.edu
50	855	education.wisc.edu
284	35	enr.wisc.edu
7	660	enr.wisc.edu
11	16	enr.wisc.edu
13	116	enr.wisc.edu
140	911	enr.wisc.edu
171	121	enr.wisc.edu
321	391	enr.wisc.edu
346	945	enr.wisc.edu
441	135	enr.wisc.edu
588	524	enr.wisc.edu
605	448	enr.wisc.edu
616	200	enr.wisc.edu

741	224	enr.wisc.edu
781	94	enr.wisc.edu
207	323	entomology.wisc.edu
785	581	entomology.wisc.edu
408	165	execed.bus.wisc.edu
326	368	facstaff.wisc.edu
335	515	facstaff.wisc.edu
353	654	facstaff.wisc.edu
604	764	facstaff.wisc.edu
771	557	facstaff.wisc.edu
401	1016	finaid.wisc.edu
2	150	fpm.wisc.edu
172	365	fpm.wisc.edu
215	1031	fpm.wisc.edu
216	857	fpm.wisc.edu
135	887	geology.wisc.edu
378	958	geology.wisc.edu
53	2042	gmail.com
290	1490	gmail.com
166	1242	gmail.com
695	1931	gmail.com
360	1485	grande.com
115	843	hosp.wisc.edu
186	198	hosp.wisc.edu
391	418	hosp.wisc.edu
457	819	hosp.wisc.edu
661	789	hosp.wisc.edu
775	425	hosp.wisc.edu
34	652	hotmail.com
327	1362	hotmail.com
329	1218	hotmail.com
536	1722	hotmail.com
786	1564	hotmail.com
49	449	housing.wisc.edu
239	975	housing.wisc.edu
272	180	housing.wisc.edu
363	276	housing.wisc.edu
774	693	housing.wisc.edu
550	1473	hs.utc.com
664	346	humonc.wisc.edu
76	171	icecube.wisc.edu
522	835	icecube.wisc.edu
404	145	lafollette.wisc.edu
459	795	lafollette.wisc.edu
552	1303	layeroffrost.com
21	550	library.wisc.edu

221	41	library.wisc.edu
240	746	library.wisc.edu
332	742	library.wisc.edu
758	826	library.wisc.edu
559	353	library.wisc.edu
196	609	ls.admin.wisc.edu
217	579	lssaa.wisc.edu
330	576	lssaa.wisc.edu
219	889	lvm.wisc.edu
156	502	mail.slh.wisc.edu
342	507	mail.slh.wisc.edu
359	1584	mail.slh.wisc.edu
377	862	mail.slh.wisc.edu
244	1782	math.wisc.edu
125	1174	mcpasd.k12.wi.us
124	475	medicine.wisc.edu
324	940	medicine.wisc.edu
356	90	medicine.wisc.edu
407	881	medicine.wisc.edu
464	1035	medicine.wisc.edu
481	892	medicine.wisc.edu
548	1052	medicine.wisc.edu
815	787	medicine.wisc.edu
425	463	neurosurg.wisc.edu
609	7	oncology.wisc.edu
713	809	oncology.wisc.edu
534	52	physics.wisc.edu
477	626	primate.wisc.edu
814	231	primate.wisc.edu
70	968	rc.opth.wisc.edu
97	659	rc.opth.wisc.edu
45	628	scuba.medicine.wisc.e
575	123	slh.wisc.edu
800	647	slh.wisc.edu
117	163	ssc.wisc.edu
119	2004	ssc.wisc.edu
16	926	ssc.wisc.edu
152	241	ssc.wisc.edu
162	774	ssc.wisc.edu
164	874	ssc.wisc.edu
214	565	ssc.wisc.edu
296	700	ssc.wisc.edu
314	902	ssc.wisc.edu
368	867	ssc.wisc.edu
699	938	ssc.wisc.edu
36	929	ssec.wisc.edu

48	333	ssec.wisc.edu
503	837	ssec.wisc.edu
627	796	ssec.wisc.edu
143	1692	stat.wisc.edu
243	1741	students.wisc.edu
282	1933	students.wisc.edu
628	87	surgery.wisc.edu
670	637	surgery.wisc.edu
318	236	svm.vetmed.wisc.edu
720	280	svm.vetmed.wisc.edu
110	379	uwalumni.com
183	1448	uwalumni.com
555	1364	uwc.edu
344	124	uwccc.wisc.edu
28	1308	uwsa.edu
402	805	waisman
24	541	waisman.wisc.edu
280	1044	waisman.wisc.edu
576	469	waisman.wisc.edu
65	1143	whs.wisc.edu
80	649	wicell.org
22	222	wisc.edu
25	989	wisc.edu
26	396	wisc.edu
27	675	wisc.edu
29	525	wisc.edu
31	1267	wisc.edu
32	1475	wisc.edu
33	574	wisc.edu
35	1421	wisc.edu
42	990	wisc.edu
44	859	wisc.edu
46	737	wisc.edu
51	1232	wisc.edu
52	980	wisc.edu
56	719	wisc.edu
57	767	wisc.edu
59	669	wisc.edu
60	1764	wisc.edu
61	1390	wisc.edu
62	2260	wisc.edu
63	175	wisc.edu
64	481	wisc.edu
66	727	wisc.edu
67	586	wisc.edu
68	96	wisc.edu

71	228	wisc.edu
72	1545	wisc.edu
74	2140	wisc.edu
75	965	wisc.edu
77	610	wisc.edu
78	1274	wisc.edu
79	873	wisc.edu
81	1051	wisc.edu
82	91	wisc.edu
83	729	wisc.edu
84	1018	wisc.edu
87	1444	wisc.edu
88	913	wisc.edu
91	978	wisc.edu
93	478	wisc.edu
94	1040	wisc.edu
96	1134	wisc.edu
98	307	wisc.edu
99	1677	wisc.edu
100	1101	wisc.edu
102	762	wisc.edu
103	1372	wisc.edu
107	2186	wisc.edu
109	1743	wisc.edu
111	744	wisc.edu
112	1563	wisc.edu
113	1480	wisc.edu
114	813	wisc.edu
116	146	wisc.edu
118	2030	wisc.edu
120	1420	wisc.edu
121	1705	wisc.edu
122	54	wisc.edu
123	2164	wisc.edu
126	1099	wisc.edu
128	1876	wisc.edu
130	2060	wisc.edu
131	1515	wisc.edu
132	589	wisc.edu
283	1509	wisc.edu
285	1177	wisc.edu
286	2051	wisc.edu
288	246	wisc.edu
289	1458	wisc.edu
291	61	wisc.edu
292	2158	wisc.edu

293	1592	wisc.edu
294	1194	wisc.edu
133	303	wisc.edu
134	2065	wisc.edu
136	1003	wisc.edu
137	2258	wisc.edu
139	542	wisc.edu
1	377	wisc.edu
6	113	wisc.edu
10	807	wisc.edu
12	799	wisc.edu
18	665	wisc.edu
19	645	wisc.edu
20	645	wisc.edu
141	1501	wisc.edu
142	591	wisc.edu
144	1618	wisc.edu
145	1889	wisc.edu
146	226	wisc.edu
147	1178	wisc.edu
148	1249	wisc.edu
151	470	wisc.edu
153	2040	wisc.edu
154	1651	wisc.edu
155	154	wisc.edu
158	503	wisc.edu
159	1609	wisc.edu
160	2205	wisc.edu
161	2224	wisc.edu
163	1992	wisc.edu
167	759	wisc.edu
168	2181	wisc.edu
170	1373	wisc.edu
173	2174	wisc.edu
174	2193	wisc.edu
175	616	wisc.edu
176	1805	wisc.edu
177	884	wisc.edu
178	1495	wisc.edu
179	1573	wisc.edu
181	1914	wisc.edu
182	1926	wisc.edu
184	1460	wisc.edu
185	1832	wisc.edu
188	29	wisc.edu
189	1314	wisc.edu

190	1438	wisc.edu
192	1870	wisc.edu
193	2131	wisc.edu
198	1332	wisc.edu
199	1659	wisc.edu
200	1750	wisc.edu
201	924	wisc.edu
202	2092	wisc.edu
203	1005	wisc.edu
204	2172	wisc.edu
206	1895	wisc.edu
208	1341	wisc.edu
209	1271	wisc.edu
210	2126	wisc.edu
212	1549	wisc.edu
218	606	wisc.edu
220	1874	wisc.edu
222	1645	wisc.edu
223	1901	wisc.edu
224	1048	wisc.edu
225	1756	wisc.edu
226	1541	wisc.edu
228	1596	wisc.edu
229	34	wisc.edu
231	1349	wisc.edu
232	853	wisc.edu
234	1568	wisc.edu
237	2207	wisc.edu
238	2197	wisc.edu
239	2036	wisc.edu
241	1138	wisc.edu
242	1910	wisc.edu
245	1630	wisc.edu
246	1857	wisc.edu
247	2162	wisc.edu
248	1496	wisc.edu
249	909	wisc.edu
253	1191	wisc.edu
255	1709	wisc.edu
256	1840	wisc.edu
257	834	wisc.edu
260	1097	wisc.edu
261	2032	wisc.edu
262	1676	wisc.edu
263	2213	wisc.edu
264	2160	wisc.edu

265	2024	wisc.edu
266	1784	wisc.edu
267	2043	wisc.edu
268	925	wisc.edu
273	290	wisc.edu
274	1746	wisc.edu
275	569	wisc.edu
276	450	wisc.edu
277	1766	wisc.edu
278	1344	wisc.edu
279	1902	wisc.edu
281	458	wisc.edu
295	1780	wisc.edu
297	2199	wisc.edu
298	2208	wisc.edu
299	573	wisc.edu
301	1206	wisc.edu
302	1620	wisc.edu
304	46	wisc.edu
306	1227	wisc.edu
308	849	wisc.edu
315	108	wisc.edu
497	2013	wisc.edu
498	1371	wisc.edu
499	2261	wisc.edu
500	1983	wisc.edu
501	1241	wisc.edu
502	2005	wisc.edu
504	2012	wisc.edu
505	177	wisc.edu
508	199	wisc.edu
509	1408	wisc.edu
510	1685	wisc.edu
511	1959	wisc.edu
512	2227	wisc.edu
513	1641	wisc.edu
514	2221	wisc.edu
515	897	wisc.edu
516	1866	wisc.edu
517	1507	wisc.edu
518	1747	wisc.edu
521	1891	wisc.edu
523	2203	wisc.edu
524	363	wisc.edu
525	1414	wisc.edu
526	708	wisc.edu

527	1919	wisc.edu
316	405	wisc.edu
317	456	wisc.edu
319	314	wisc.edu
320	788	wisc.edu
322	1654	wisc.edu
323	1487	wisc.edu
325	642	wisc.edu
328	193	wisc.edu
333	126	wisc.edu
334	127	wisc.edu
338	272	wisc.edu
340	375	wisc.edu
341	254	wisc.edu
348	10	wisc.edu
350	790	wisc.edu
351	1014	wisc.edu
352	904	wisc.edu
358	69	wisc.edu
361	1167	wisc.edu
362	13	wisc.edu
365	1041	wisc.edu
366	602	wisc.edu
369	430	wisc.edu
370	468	wisc.edu
372	395	wisc.edu
375	532	wisc.edu
381	2247	wisc.edu
383	185	wisc.edu
384	1082	wisc.edu
385	957	wisc.edu
389	948	wisc.edu
393	724	wisc.edu
394	1822	wisc.edu
395	284	wisc.edu
396	1027	wisc.edu
397	36	wisc.edu
398	2084	wisc.edu
400	1793	wisc.edu
403	1986	wisc.edu
405	970	wisc.edu
406	221	wisc.edu
410	528	wisc.edu
411	510	wisc.edu
412	1337	wisc.edu
414	994	wisc.edu

416	1817	wisc.edu
417	823	wisc.edu
418	1589	wisc.edu
419	1758	wisc.edu
420	195	wisc.edu
422	1511	wisc.edu
423	485	wisc.edu
424	734	wisc.edu
426	1510	wisc.edu
427	757	wisc.edu
428	1366	wisc.edu
430	538	wisc.edu
432	2157	wisc.edu
433	1030	wisc.edu
434	296	wisc.edu
435	600	wisc.edu
436	1768	wisc.edu
437	1513	wisc.edu
440	1415	wisc.edu
443	1761	wisc.edu
444	1909	wisc.edu
445	354	wisc.edu
446	2177	wisc.edu
450	1981	wisc.edu
451	1668	wisc.edu
452	110	wisc.edu
453	1522	wisc.edu
454	1279	wisc.edu
455	1459	wisc.edu
458	1613	wisc.edu
460	1916	wisc.edu
462	910	wisc.edu
465	1572	wisc.edu
466	2273	wisc.edu
467	1055	wisc.edu
469	1952	wisc.edu
470	1454	wisc.edu
471	1906	wisc.edu
473	1607	wisc.edu
474	1930	wisc.edu
475	1540	wisc.edu
476	1955	wisc.edu
478	1111	wisc.edu
484	651	wisc.edu
485	1871	wisc.edu
486	1222	wisc.edu

487	1472	wisc.edu
488	1413	wisc.edu
489	242	wisc.edu
490	1941	wisc.edu
491	2109	wisc.edu
492	253	wisc.edu
494	1072	wisc.edu
496	235	wisc.edu
528	1723	wisc.edu
529	295	wisc.edu
530	2034	wisc.edu
532	169	wisc.edu
535	2198	wisc.edu
537	1617	wisc.edu
539	755	wisc.edu
540	1656	wisc.edu
541	438	wisc.edu
546	1104	wisc.edu
551	1713	wisc.edu
554	1816	wisc.edu
749	37	wisc.edu
752	59	wisc.edu
754	371	wisc.edu
755	2009	wisc.edu
756	1073	wisc.edu
757	632	wisc.edu
760	2048	wisc.edu
558	595	wisc.edu
561	567	wisc.edu
563	738	wisc.edu
564	952	wisc.edu
565	827	wisc.edu
566	2015	wisc.edu
567	883	wisc.edu
568	1313	wisc.edu
569	437	wisc.edu
570	2163	wisc.edu
571	2078	wisc.edu
573	162	wisc.edu
574	770	wisc.edu
577	2161	wisc.edu
580	342	wisc.edu
581	617	wisc.edu
582	1471	wisc.edu
584	1316	wisc.edu
586	865	wisc.edu

589	499	wisc.edu
590	1077	wisc.edu
593	207	wisc.edu
594	1547	wisc.edu
598	1198	wisc.edu
601	1228	wisc.edu
606	646	wisc.edu
607	1795	wisc.edu
608	685	wisc.edu
611	1465	wisc.edu
613	244	wisc.edu
614	1335	wisc.edu
617	1569	wisc.edu
620	791	wisc.edu
621	53	wisc.edu
629	709	wisc.edu
633	1192	wisc.edu
634	1179	wisc.edu
635	282	wisc.edu
636	302	wisc.edu
637	1042	wisc.edu
643	905	wisc.edu
644	2235	wisc.edu
645	1799	wisc.edu
646	1062	wisc.edu
647	629	wisc.edu
648	749	wisc.edu
649	1452	wisc.edu
652	1060	wisc.edu
654	1988	wisc.edu
655	690	wisc.edu
656	1230	wisc.edu
657	1161	wisc.edu
658	1080	wisc.edu
659	1689	wisc.edu
660	1188	wisc.edu
662	1430	wisc.edu
665	1411	wisc.edu
666	2062	wisc.edu
667	1377	wisc.edu
669	1254	wisc.edu
672	1063	wisc.edu
673	1461	wisc.edu
674	2226	wisc.edu
675	1462	wisc.edu
677	1811	wisc.edu

679	1759	wisc.edu
680	1151	wisc.edu
681	1514	wisc.edu
682	1982	wisc.edu
683	1907	wisc.edu
686	1598	wisc.edu
689	1095	wisc.edu
690	1393	wisc.edu
691	1557	wisc.edu
693	582	wisc.edu
694	140	wisc.edu
696	1453	wisc.edu
698	1543	wisc.edu
700	1833	wisc.edu
703	1783	wisc.edu
705	619	wisc.edu
707	1106	wisc.edu
708	1717	wisc.edu
710	570	wisc.edu
711	917	wisc.edu
712	1145	wisc.edu
714	1006	wisc.edu
718	477	wisc.edu
719	204	wisc.edu
721	750	wisc.edu
722	556	wisc.edu
723	1294	wisc.edu
724	355	wisc.edu
726	1578	wisc.edu
727	618	wisc.edu
729	445	wisc.edu
730	392	wisc.edu
731	2265	wisc.edu
735	1960	wisc.edu
737	2153	wisc.edu
738	544	wisc.edu
740	1890	wisc.edu
742	2223	wisc.edu
743	77	wisc.edu
744	1855	wisc.edu
748	895	wisc.edu
762	2031	wisc.edu
763	1673	wisc.edu
764	1202	wisc.edu
765	1836	wisc.edu
766	1409	wisc.edu

767	1991	wisc.edu
769	1168	wisc.edu
773	1526	wisc.edu
776	590	wisc.edu
777	1235	wisc.edu
778	1632	wisc.edu
779	1567	wisc.edu
782	176	wisc.edu
784	2112	wisc.edu
792	128	wisc.edu
795	1635	wisc.edu
797	828	wisc.edu
798	906	wisc.edu
802	771	wisc.edu
803	1395	wisc.edu
805	1386	wisc.edu
806	1309	wisc.edu
807	1157	wisc.edu
808	2118	wisc.edu
809	919	wisc.edu
811	2127	wisc.edu
812	257	wisc.edu
813	2201	wisc.edu
817	1346	wisc.edu
821	1203	wisc.edu
413	43	wiscmail.wisc.edu
780	1897	wiscmail.wisc.edu
30	1551	yahoo.com
180	1197	yahoo.com
309	2069	yahoo.com
367	1505	yahoo.com
545	2190	yahoo.com
553	1233	yahoo.com
557	1964	yahoo.com
579	1172	yahoo.com
640	1767	yahoo.com
704	1684	yahoo.com

**Q17: What email program do you use to read your mail?**

<b>Survey ID</b>	<b>Resp_ID</b>	<b>Verbatim</b>
306	1227	AOL
499	2261	AOL
560	1652	AOL
80	649	Entourage
270	966	Entourage

529	295	Entourage
383	185	Entourage (Mac)
299	573	Evolution
490	1941	Excite
213	1193	Firefox
426	1510	Firefox
566	2015	Firefox
601	1228	Firefox
125	1174	First Class
51	1232	Hotmail
292	2158	Hotmail
217	579	Hotmail
536	1722	Hotmail
792	128	Hotmail
136	1003	I don't know
199	1659	I don't know
261	2032	I don't know
263	2213	I don't know
363	276	I don't know
381	2247	I don't know
384	1082	I don't know
735	1960	I don't know I don't use it
30	1551	I don't use one
228	1596	I dont know
62	2260	Incredimail
327	1362	Internet Explorer
394	1822	Internet Explorer
537	1617	Internet Explorer
659	1689	Internet Explorer
786	1564	Internet Explorer
690	1393	Juno Webmail
49	449	Lotus Notes
56	719	Lotus Notes
14	975	Lotus Notes
272	180	Lotus Notes
689	1095	Lotus Notes
819	931	Lotus Notes
502	2005	m
291	61	Mac Mail Program
597	1056	mh
416	1817	Microsoft Entourage
281	458	MSN
817	1346	MSN Messenger
153	2040	my.wisc.edu, hotmail, yahoo, gmail
531	961	N/A
28	1308	Netscape

76	171	Netscape
152	241	Netscape
469	1952	Netscape
417	823	Netscape Communicator
441	135	Netscape Communicator
244	1782	nmh
121	1705	None
285	1177	None
293	1592	None
253	1191	None
760	2048	None
571	2078	None
617	1569	None
646	1062	None
192	1870	None. They suck!
183	1448	not quite sure what you mean
696	1453	not sure
409	546	Novell GroupWise
547	1463	Opera
534	52	Other
661	789	Outlook Web access
165	916	Pegasus
552	1303	Pegasus Mail
214	565	Squirrel mail
266	1784	Squirrel mail
296	700	Squirrel mail
522	835	Squirrel mail
699	938	SquirrelMail
16	926	SSCC website has program (name?)
318	236	SVM Webmail
722	556	Web access
174	2193	Web browser
256	1840	Web browser
551	1713	Web browser
611	1465	Web browser
644	2235	Web browser
695	1931	Web browser
777	1235	Web Browser
277	1766	whatever attaches to @wisc.edu
476	1955	whatever the university uses
21	550	Wisc plus
251	178	wisc.edu, yahoo.com
22	222	WiscMail
46	737	WiscMail
98	307	WiscMail
109	1743	WiscMail

126	1099	WiscMail
284	35	WiscMail
145	1889	WiscMail
167	759	WiscMail
168	2181	WiscMail
202	2092	WiscMail
295	1780	WiscMail
315	108	WiscMail
514	2221	WiscMail
517	1507	WiscMail
518	1747	WiscMail
524	363	WiscMail
332	742	WiscMail
334	127	WiscMail
375	532	WiscMail
410	528	WiscMail
466	2273	WiscMail
541	438	WiscMail
606	646	WiscMail
650	921	WiscMail
658	1080	WiscMail
682	1982	WiscMail
738	544	WiscMail
767	1991	WiscMail
773	1526	WiscMail
813	2201	WiscMail
122	54	Yahoo
286	2051	Yahoo
500	1983	Yahoo
557	1964	Yahoo
579	1172	Yahoo
640	1767	Yahoo

**Q19: Do you use a calendaring system other than WiscCal? Please specify.**

<b>Survey ID</b>	<b>Resp_ID</b>	<b>Verbatim</b>
474	1930	a home calendar
769	1168	a paper handheld calendar
767	1991	a real calender
805	1386	assignment notebook
111	744	BSE Calendar, PALM Calendar
225	1756	daily planner
255	1709	Datebook (paper, non-digital)
454	1279	datebook 3
740	1890	day planner - not online
297	2199	Day planner

320	788	department's exchange server
590	1077	don't know
459	795	Exchange/Outlook
136	1003	filofax
563	738	Franklin Covey
635	282	Group Wise
65	1143	groupwise
124	475	groupwise
326	368	groupwise
580	342	groupwise
653	50	groupwise
670	637	groupwise
743	77	groupwise
45	628	Groupwise
50	855	Groupwise
104	866	Groupwise
19	645	Groupwise
20	645	Groupwise
207	323	Groupwise
219	889	Groupwise
366	602	Groupwise
407	881	Groupwise
535	2198	Groupwise
548	1052	Groupwise
668	612	Groupwise
689	1095	Groupwise
89	864	GroupWise
196	609	GroupWise
251	178	GroupWise
583	899	GroupWise
804	1053	GroupWise
736	4	GroupWise calendar
501	1241	Hard Copy Calendars
452	110	<a href="http://bse.wisc.edu/calendar/">http://bse.wisc.edu/calendar/</a>
332	742	<a href="http://college.library.wisc.edu/calendar/">http://college.library.wisc.edu/calendar/</a>
606	646	I just put it on my paper calendar
678	67	I use WiscCal occasionally but mostly use a Daytime
440	1415	ical
759	580	ical
44	859	iCal
48	333	iCal
87	1444	iCal
291	61	iCal
294	1194	iCal
234	1568	iCal
262	1676	iCal

444	1909	iCal
477	626	iCal
613	244	iCal
762	2031	iCal
395	284	iCal (Mac OSX)
183	1448	iCal on my laptop
295	1780	in-purse paper notebook calendar
49	449	Lotus Notes
819	931	Lotus Notes
132	589	Lotus Organizer
346	945	Mac iCal
208	1341	mac os x's calendar
434	296	meeting maker
727	618	meeting maker
792	128	meeting maker
77	610	Meeting Maker
217	579	Meeting Maker
498	1371	Microsoft
643	905	Microsoft
335	515	microsoft calendar
70	968	microsoft outlook
203	1005	Microsoft Outlook
350	790	Microsoft Outlook
566	2015	Microsoft Outlook
377	862	Microsoft outlook calendar
765	1836	Microsoft Works Calendar
72	1545	Mobile Phone Software
31	1267	Mozilla Sunbird
421	668	MS Exchange
199	1659	my calendar at home
691	1557	My Cell phone
698	1543	my own planner
280	1044	my palm software on my handspring
88	913	network meeting maker
811	2127	notebook planner
272	180	Notes Calendar
409	546	Novell GroupWise - with my email
481	892	Novell groupwise
383	185	Now Up to Date & Contact, Entourage/Outlook
178	1495	on palm PDA, scheduled by OASIS
748	895	OS X Calendar.app
266	1784	oulook (but serverless only)
40	444	Outlook's calendar
94	1040	Outlook - on my local machine
97	659	outlook
288	246	outlook

17	898	outlook
171	121	outlook
224	1048	outlook
229	34	outlook
260	1097	outlook
313	730	outlook
317	456	outlook
319	314	outlook
360	1485	outlook
546	1104	outlook
648	749	outlook
776	590	outlook
781	94	outlook
810	699	outlook
71	228	Outlook
85	1058	Outlook
114	813	Outlook
115	843	Outlook
12	799	Outlook
154	1651	Outlook
170	1373	Outlook
172	365	Outlook
190	1438	Outlook
248	1496	Outlook
273	290	Outlook
282	1933	Outlook
316	405	Outlook
345	854	Outlook
359	1584	Outlook
386	208	Outlook
393	724	Outlook
408	165	Outlook
418	1589	Outlook
457	819	Outlook
483	482	Outlook
550	1473	Outlook
553	1233	Outlook
555	1364	Outlook
708	1717	Outlook
800	647	Outlook / Exchange server
242	1910	Outlook calendar
749	37	Outlook Express
73	852	palm
135	887	palm
257	834	palm
298	2208	palm

564	952	palm
403	1986	Palm
427	757	Palm
695	1931	Palm
729	445	Palm
597	1056edu	palm calendar
503	837	Palm Calendar
398	2084	palm desktop
601	1228	palm desktop
786	1564	palm desktop
90	1245	Palm Desktop
372	395	Palm Desktop
7	660	Palm on my PC
352	904	Palm one
529	295	Palm organizer
432	2157	Palm OS
524	363	Palm pilot
348	10	Palm pilot
545	2190	Palm Pilot Software
627	796	Palm, iCal
815	787	PalmDesktop
568	1313	paper
814	231	paper
537	1617	Paper Day-planner
174	2193	planner
460	1916	planner
570	2163	planner
674	2226	pocket calendar, wall calendar
446	2177	the program that came with my PDA
775	425	thru UW hospital server
541	438	trying to get WiscCal to work
384	1082	written daily planner
155	154	yahoo
500	1983	yahoo
367	1505	Yahoo

**Q23: What features would you like to see added to WiscCal?**

<b>Survey ID</b>	<b>Resp_ID</b>	<b>Verbatim</b>
47	512	***DATA MIGRATION*** can't give it to my users if they can't import their data from Now Up to Date Fix Web client broken with Safari
201	924	Ability to access/modify contacts in the WiscCal Web Client. Better import/export functionality.
240	746	Ability to edit all repeating meetings and to see list of occurrences of repeating meetings once they're entered

750	251	Access and integration with my iCal on my Mac. VERY IMPORTANT better ics/vcs import and export through desktop client Oracle Calendar. Encouragement for all departments to use Wisccal, most specifica
714	1006	An easy way for departments and programs to create an automatically updated list of events in html for their "event" web page from data in a departmental calendar. An exportable html calendar does n
205	381	Auto add of meetings from email, like Outlook. On OSX Oracle Cal, add the "look for best meeting time" feature.
165	916	automatic meeting scheduling for first available time
103	1372	be able to sync with outlook
677	1811	being able to see the whole day
586	865	Better color to separate various meetings and/or statuses It does really wierd things with repeating meetings like resetting the start time back to year 2000
808	2118	Capability to sync with iCal on Mac OS X. Maybe it already does but I haven't figured out how to use it yet.
276	450	Check with UWCCC Computer Support Group.
752	59	don't use feature
36	929	don't use it enough to say.
730	392	Easier "click and drag" to move and copy meetings, like we could do in the previous calendar program
29	525	Easier access to distribution lists.
532	169	easier to duplicate meetings. several of the functions are touchy and require a lot of hitting it at the right place and right time to get it to move or delete or edit. Annoying.
233	772	everyone on campus using it, the ability to separately print categories of meeting ie. all work; all personal, etc
112	1563	Get the class schedules on there
268	925	I can't see my contacts in wisccal when i'm away from my work desk and have to use the web client.
392	118	I can't think of any at the moment
410	528	I like what is already available.
121	1705	I would like to automaticlly be able to type in a text field instead of opening a little frame section in order to schedule things. This would save a lot of time in entering information.
68	96	I would like to be able to export a group of appointments rather than just one at a time.
1	377	I would like to be able to use WiscCal from My UW because it doesn't work now.
304	46	intigration with e-mail, and better sincronization with my PDA

166	1242	It is quite laborious to schedule an event in my opinion. An easier interface to add events would help, perhaps click and drag, with an option to add details as well. I do not know how to add events
508	199	less annoying features. I will be glad to talk about them at length (just not in this text box)
565	827	Make the current name of the place that you are looking at more prominent on the page. I often look at the calendar for some rooms on campus and it would be nice if the placename was centered and in large
33	574	More functionality to hook-up to cell phones
79	873	More links between programs. I recently returned a blackberry device because I could not link it with my wisCal calendar.
188	29	no suggestions
777	1235	None...
379	858	OK with what we've got.
8	229	OK, as is....
758	826	Overall I find WisCal's interface rather clunky and non intuitive. I am a network administrator for the Library System, and even I have trouble figuring out things like repeating events and multiple p
594	1547	reminders on my uw without opening the calendar
637	1042	School Wide calendar view. More people need to be added so they can use.
235	927	simplicity
281	458	The ability to categorize appointments (eg., Business, Birthday, etc.). Also, the ability to color-code the appointments according to category.
157	322	web client crashes frequently. make it stop.

**Q24: What WisCal performance and/or user interface issues would you like to see improved?**

Survey ID	Resp_ID	Verbatim
714	1006	1) The Mac client returns to today's date when switching between daily, weekly and monthly views. This behavior is very annoying when working on dates several months in the future. 2) The "locati
532	169	An email function that might not belong here: once I type in a wrong email address, or it changes, it forever pops up and I have a very hard time figuring out which is correct and I cannot delete the
103	1372	being able to sync with outlook
233	772	better task list interface also I think the entire task list

		feature set could be improved. It is very cumbersome to use, but I like the idea of having the task list help me keep organized daily.
820	225	busy search is cumbersome and needing improvement
276	450	Check with UWCCC Computer Support Group.
508	199	colors relating to people/appointments not just whether they were accepted into the schedule or not
27	675	Don't disconnect every night.
752	59	don't use feature
36	929	Don't use it enough to comment.
33	574	Easier options to configure equipment ie. Palms, cell phones.
47	512	Fix Web client broken with Safari
711	917	Hard to get software set up...doesn't work smoothly, documentation not well written
121	1705	I have had login problems in the past when using different computers and browsers (Firefox).
214	565	I haven't used WiscCal enough to be able to answer this question.
586	865	I would prefer it would be a back room system feeding and taking data from my apple calendar system which is much better integrated to my system, my desktop, my work organization. I'm curious why we
410	528	It all looks good.
240	746	It would be nice to be able to make a copy of a schedule that indicates when I'm busy without naming each event. If I'm trying to schedule a meeting with someone who doesn't use this calendar, I some
205	381	Losing network connection in OSX causes Oracle Calendar to hang. This, in turn, causes some settings to be lost. So, both is it a nuisance to have WiscCal go down as I move from place to place on th
201	924	More of a UW look in the Web Client. All user names in the WiscCal database are in uppercase = annoying. Faster searching for users.
637	1042	No reply I am a beginning. Only had about one month.
392	118	Nothing that I can think of...
235	927	only use the basics; not sure
484	651	PDA syncing
808	2118	Refer to previous comments.
379	858	Response to "attend" seems very slow when accessing a DoIT All meeting or other large event.
304	46	see 23
758	826	See my response to the previous question. It is unpolished and not very user-focused.

166	1242	see previous
281	458	See question 23
157	322	seems adequate. difficult to schedule recurring events using browser.
672	1063	the lookup for resources/people is a bit cumbersome
750	251	To reiterate: improved import/export ics/vcs functionality.
1	377	Use from MY UW
37	1038	Web-based version has not been useful. Have not been able to enter new information into wiscal.
8	229	Works fine for me...

**Q25: I would be more likely to use WiscCal if it...**

<b>Survey ID</b>	<b>Resp_ID</b>	<b>Verbatim</b>
242	1910	... if there were an alternative way to sync my Outlook, handheld, and WiscCal together that doesn't require setting up my own server
255	1709	Ability to Personalize it
658	1080	alarms/reminders
526	708	allowed me to sync 3 ways (Palm, Outlook, WiscCal)
657	1161	blew me away with ease of use and features
383	185	Calendar should appear right on the mywisc page
503	837	Continually running on my laptop
190	1438	Could be interfaced with Outlook
473	1607	could be PDA linked wirelessly...so it showed up on my PDA well
446	2177	could be transferred to my PDA and could be sent to others (roommates, etc)
491	2109	could carry with me at all times--prefer paper calendar
583	899	Dept of Medicine encouraged me to use it
454	1279	Didn't know such a thing existed. Am unlikely to use a web-based calendaring system.
113	1480	don't care
139	542	don't feel I need this
561	567	Don't feel the need for it
433	1030	don't know
350	790	Don't know anything about it. Primary concern is syncability with my Palm Pilot.
119	2004	don't know much about it
19	645	don't know what it is
20	645	don't know what it is
343	489	Don't know what it is, does, etc.
329	1218	Don't know what that is.
142	591	don't know what this is
736	4	Don't know; not familiar with it
366	602	Don't need it

552	1303	Don't need it
776	590	easy to use with email like outlook
588	524	had been provided free course training on its utility and implementation
287	47	had the time and motivation to learn it. I feel too busy to take the time to figure out if it would be helpful to use it.
718	477	haven't tried it
24	541	haven't tried it, so can't answer
238	2197	i'd never use it no matter what
243	1741	i've never even heard of it
177	884	I am not sure I need this application
328	193	I didn't have to type in info!
505	177	I didn't know such a thing as WiscCal existed and I have no idea what it's for
375	532	i do not really need a calendar
771	557	I do not use online schedulers
576	469	I don't even know what WiscCal is!
437	1513	i don't have a use for it
251	178	I don't know about WiscCal
49	449	I don't know anything about it, or need it
10	807	I don't know enough about it.
85	1058	I don't know what WiscCal is-so I wouldn't use it
509	1408	I find it very unlikely I would ever use it
70	968	I had a home computer
279	1902	I haven't looked into it
634	1179	I just don't know how to use it
611	1465	I just dont use online calendars
399	705	I knew how to use it - where it was - what it was etc
246	1857	I knew how to use it
46	737	I knew more about it
517	1507	i knew what it was
78	1274	I knew what it was
422	1511	I knew what it was
109	1743	I knew what it was, what features it offered, how it worked
722	556	I knew what it was.
259	373	I need to know more about it
629	709	I need to know my schedule even if I'm not at a computer often and don't have a PDA
362	13	I need to take the time to learn the program. WiscCal is just fine!
377	862	I never want to use wiscal
535	2198	I only use what my job provides for me.
744	1855	I prefer just a paper calendar which can be accessed anywhere at any time
698	1543	I probably wouldn't use it
93	478	I really don't know: we in English could use an udttable

		department calendar to avoid scheduling competing events, for starters. I'm not ready to thi
340	375	I took the time learn about it
299	573	I use it a lot, just not for scheduling
115	843	I use what they tell me to use
786	1564	I wasn't already comfortable with my own system
263	2213	I would rather use a paper calendar
550	1473	If I didn't work and was a full time student
471	1906	If i had a handheld pda
80	649	if I had a pda
759	580	If I had ever heard of it before.
16	926	If I had found time to learn how to use it
735	1960	if I had learned about it sooner
729	445	if I had the time to figure out how to use it and how to use it along with my Palm
226	1541	if I had time to enter the proper information
288	246	if I had time to figure it out
811	2127	if I knew how and thought it would work better than my planner
128	1876	if I knew how it worked
696	1453	If I knew how to use it
295	1780	If I knew more about it
797	828	if I knew more about using it
89	864	If I knew something about it
522	835	If I knew what it was
638	716	If I knew what it was
530	2034	If I need a calander
137	2258	if I needed it
273	290	If it syncs with outlook and I knew how to use it.
30	1551	If it were convient
545	2190	If it were exactly like my current software and interfaced with my Palm Pilot so I didn't have to take the time to learn a new program
320	788	if my department used it
346	945	if someone came to the dept and explained the benefits of using it--it would help to overcome the initial threshold of reaching for an application tha
804	1053	included features avail. in Groupwise - resources
132	589	integrated with a variety of calendars
815	787	integrated with my handheld
199	1659	it's not as useful as just flipping open my planner
62	2260	It never seems to work
483	482	it were primary
56	719	Just haven't gotten familiar with it
324	940	knew how to use it
373	2166	knew what it was

363	276	knew what you are talking about
257	834	make it not a clunky pain in the ass
699	938	more instruction; intergration with Palm calendar
311	697	na
617	1569	Never looked at it
689	1095	no need for on-line calendar
91	978	no need to use
154	1651	No plan to use WiscCal
215	1031	no portal
643	905	None
365	1041	Not familiar with WiscCal
620	791	Not interested
282	1933	Not Interested
401	1016	not likely
59	669	Not likely to use
261	2032	not likely to use it
464	1035	not much need for it
616	200	Not really interested; use paper calendar
98	307	not sure
360	1485	probably will not use
563	738	Probably won't, because I am now emeritus
50	855	show me how to use it
496	235	Sorry, I never use such things.
229	34	synced with handheld
427	757	taught how to use it
619	995	this is my first year and have not had time to expore it does it download into palm pilot
690	1393	unlikely to use at all
636	302	use with portable planner
489	242	Used in connection with a palm pilot, which I don't have
418	1589	was a local application (not network)
266	1784	was compatible (i.e. easily downloadable) with outlook
537	1617	was more efficient, i.e. easier to input new dates and didn't take as much time to complete
130	2060	Was not leaving in a semester
306	1227	was required
775	425	We don't have a choice at the hospital
800	647	We have a department exchange server - do not need WiscCal
670	637	what is wisccal
426	1510	what the hell is wiscCal
457	819	why bother - I like Outlook
719	204	will begin using soon, just installed
792	128	work with my palm
280	1044	worked with my handspring
434	296	would not use it

548	1052	would probably not use unless adopted by my department as the default calendar system
335	515	wouldn't use it

**Q26: What ONE computing service offered by the University could use the most improvement? Please explain.**

Survey ID	Resp_ID	Verbatim
500	1983	?
406	221	?
142	591	???
287	47	???. No major complaints here.
508	199	10 baseT infrastructure in older buildings
114	813	A larger variety of software available through WISC. This would help keep computer software costs down for our lab.
283	1509	A lot of professors seem to have issues with running a Learn@UW course site. Improving reliability for them would in turn increase the reliability of the service for students.
462	910	A really good calendar system that could interface with e mail and a palm as well as keep work and personal calendar systems separate.
678	67	Access from off campus sites.
498	1371	Access to all programs available on campus from anywhere on campus
2	150	Access to operational data stores for administrative information. This used to be provided by the mainframe but is now disjointed, i.e., too many data warehouses, too much being done at the department/division level rather than at one central location.
637	1042	Accessing internet for home use. Easier access.
74	2140	administration tools (e.g. class rosters, etc) -- as a TA/Lecturer, I'd like a little more functionality there
643	905	Administrative -- lack integration of multiple systems needed for HR, grants management, payroll, purchasing, etc.
813	2201	advertising of the free anti-virus software offered
758	826	As a network administrator, I am extremely frustrated that DoIT still blackholes compromised hosts by IP address rather than MAC address. I would guess that almost all shops use DHCP. I asked about blackholing by MAC in a meeting right after the blackhole system came out and was told that "we're working on it." When is it going to happen?
672	1063	As I work in DoIT, I would be forced to say DoIT's own CBS system. It is cumbersome, slow, and requires far too

93	478	many people interacting to get anything done. assistance for web creation: DOIT too often imagines that professors have extra time to give to this task. I don't: that "extra" time is what I use to read in my field and work with graduate students. I need someone who can put my images up,. digitize them, organize them on my learn uw site. I'm willing to learn one thing, say powerpoint, but not everything. we need to remember that the electronic workload has expanded and DOIT would have us expand it still further, but that my day hasn't expanded to fit it. This profession means reading and writing and teaching well first. Everything else I take on as I can, after committee obligations. We need adequate support, the kind that the sciences have been getting for years.
496	235	At least in my department (School of Music), it is nearly impossible to get help for problems with the desktop computer.
418	1589	Availability of wireless all over campus.
432	2157	Availability of wireless network. I often can't get access to Wireless WiscWorld when I'm sitting in Memorial Library hotspots. And I would prefer to use it elsewhere to begin with.
328	193	Better filtration of junk mail. I get between 40-100 junk mail items a day.
478	1111	Better integration of all of the systems (WiscCal, E-mail, WebSpace) all in one application suite would be nice. Failing that a more integrated web portal to all of them.
80	649	Better intergration of wiscmail and my UW. It would be nice to see the new mail, not just know that new mail exists and you should check it.
800	647	Better IT support / control of departments which lack IT staff. The departments which cannot secure / protect their own systems need help so they do not compromise the campus network.
545	2190	Better offerings in the tech store and at better pricing. It is definitely not the most competitive.
792	128	brio query/fast star also doit help line needs help
113	1480	CAEapps
386	208	Calendar, so that everyone could access the same system
571	2078	Calendar, website
650	921	calendarng system
563	738	Can't think of any.
276	450	Check with UWCCC Computer Support Group.
431	1892	classes are great, but need to be offered at a wide range of times.
288	246	Classified staff training. We are expected to know how to

		do everything but have to pay for training ourselves on our own time. We are not given the time to figure things out nor to refresh our skills.
289	1458	Computers offering ArcGIS software and color printing.
7	660	Course management system
804	1053	D2L
414	994	Dial-up from home. Too often get kicked off server. Should have one line for people still using modems which allows for slower data transmission without kicking people off.
323	1487	Do-It. Don't get me wrong, some of the employees are absolutely amazing! However, there are a few that just make us feel stupid, or contradict what others have told us to do.
607	1795	DoIt
291	61	DoIt Call in line. The service is iffy at best. Really has gone down hill over the last couple of years.
433	1030	doit help are not very helpful
551	1713	DoIt Help desk - more step by step - we need to know how to reinstall windows and such, instead of not being able to because of the restrictions by the software company.
85	1058	DoIT Help Desk
440	1415	doit online shopping
256	1840	DoIT store in CompSci is too far from the Dorms. The little satellite stores are useless. Get rid of them all and have two computer centers on campus, one on the SE side and one on the Lakeshore.
37	1038	Doit, internally, must focus on offering well-defined and supported platforms for development and deployment of DoIT-supplied services and applications. Bringing new technologies, hardware, etc into the system often ends up running on individuals desktops (or not being used), then trying to find a home on some server platform. This is fine for proof-of-concept and learning, but is unfocused. Then, to make use of deployed services, documentation and the process of using this technology is not defined.
502	2005	DoIT, sometimes they give unreliable information or they just don't answer questions at all
707	1106	DoIT, they rip people off for a small amount of work and they take a lot of time to work on peoples' computers
70	968	don't know
713	809	don't know
690	1393	Don't know
721	750	Don't know
327	1362	Don't Know
363	276	don't know what is all offered

427	757	Don't know.
621	53	Don't know.
366	602	Don't really know.
514	2221	e-reserves for college library are pretty hard to access if they're not linked on your class listing on MyUW
475	1540	Easier VPN connection to the university network. Provide step by step instructions for other clients to be able to connect to the VPN network.
636	302	electronic forms processing
782	176	email not easy access when travel to other city
473	1607	email capacity or the ability to ARCHIVE your emails!!! (downloadable compressed format?)
376	786	EMAIL FILTERING TO BLOCK OUT SPAM
348	10	Email service. Eudora is a disaster and I moved to wisemail which is not very user friendly for a number of tasks.
736	4	email. Recently the lists (@list.services) are causing me problems. Previously when I sent mass emailings people received them and attachments fine. Lately there have been several people who receive garbled messages, some don't receive the attachments, attachments are encoded (garbled) within the email document, etc. I'm not sure where the problem is, but it is disturbing, time consuming, and extremely stressful!
99	1677	Enrollment. The interface used to search for courses is difficult and opens in a separate window such that you have to remember the number of the class to type on a separate page. This could be improved such that finding classes was more organized and viewed as a frame on the enrollment page.
430	538	Faster access of shared data on a server. Our relational database that has multiple users accessing it is incredibly slow.
674	2226	Faster Email Connections through the ethernet in the local dorms. The big network system is very slow, and it is for many computers
619	995	faster laptops it takes 10 minutes for me to log on to the network. Too slow
648	749	fax mail
71	228	Few of my colleagues use WiscCal, and one major reason is probably the issue of a local client. One is either forced to use the Oracle client, or one must go through an elaborate installation of a translator (in the case of the Outlook "connector," the installation could easily lead to problems in the IMAP settings). WiscCal will probably not be widely used until colleagues can easily configure it with a wide range of local clients

411	510	FREE CLASS COMMUNICATIONS COULD BE MORE UNIVERSAL
57	767	Free computing classes for faculty and staff, as there are for students.
588	524	Free training for academic staff so that they can keep in step with the training that the students are obtaining at no cost.
344	124	Free training sessions on Microsoft Access. How to create databases and maintain them.
670	637	get rid of a2k
96	1134	get rid of all of my junk mail and not just some of it
682	1982	Getting information about computing services could perhaps be easier to access. Not having knowledge of what is offered, let alone how to use the applications, is the most significant reason why I don't use computer programs (besides a general dislike of computers for irrational reasons).
638	716	Getting rid of SPAM
270	966	Give the help desk capability to sign on to Learn@UW while the faculty calls in with a problem so that troubleshooting can happen over the phone and each party has access to the same information.
129	172	Groupwise could use some work on the large address book and the search engine thereon.
566	2015	Have a single item that had Email, Calendar, notes, tasks, etc.
776	590	Have the classrooms wireless
193	2131	Having a limited bandwidth ratio is annoying.
399	705	HELP - Centralize it - make it prompt - I hate calling the wrong place and getting told I need to call somewhere else for help or told to go to a website for help and then they don't understand the problem. Last week I was down about 2 1/2 hours before I finally found someone who could fix it in 2 mins. If I was a crying kind of person – I would have been in tears that whole afternoon – how frustrating is that?
8	229	Help Desk, knowing that DoIT does have STAFF located at Research Park.
18	665	Help Desk. The person taking the call is not always able to best answer my question. For example, they explain to me that they are not the expert in a particular field, and continue to waste my time even though they are unable to answer my question. I would rather call back or have “the expert” call me at a later time.
560	1652	help when my laptop isnt working
743	77	Help with making Resource 25 usable.
353	654	Helpdesk. I'd like them to deal with a wider range of

		problems. They used to.
88	913	Hire more competent staff at the help desk Have more wireless access in Madison
304	46	home conectivity, so I could use the lib. search serveses more effectively
295	1780	I'm not sure. One thing I noticed on My Web Space was when I wanted to download an document, I could not specify WHERE (ie. Desktop) to download it to. So, my document got lost... I mean I couldn't find the folder where my document downloaded to.
383	185	I'm not sure. What services don't fit my needs, I find other products that do. I'm not really unhappy with the University services.
59	669	I'm pretty happy
691	1557	I'm pretty impressed by the computing services here in Madison. I've been to other big public universities and none of them had servies like those offeref here.
723	1294	I'm satisfied with the computer services offered. I'm not very knowledgeable of other possibilities.
676	299	I've always had trouble downloading a working version of Norton antivirus from the DOIT site.
155	154	I've had pretty good luck with the services I've needed. I was primary tech partner for my previous department, and got good service from network people and HelpDesk people when I needed it. I do wish that it were easier to find contacts and other resources – for instance, I was looking for a way to change my email address on one of the list-serves recently and finally had to get the mail contact to do it for me because I couldn't. And I know there are other lists I might be interested in, but I can't find information on them anywhere. But I understand it's a big, decentralized place...
744	1855	I am not really sure if I can narrow it down to just one, so I hope that in mentionning two both will still be accepted. \ The first is very simple and not extremely critical - many people I know complain that the options available for personalizing the look of WiscMail are far too few, in terms of color options, font options, etc. But this isn't a huge issue. One thing that is a larger issue is how academic information and registration/enrollment work from My-UW. I am a senior and the process seems much more complex and confusing than it did when I was a freshman. Also, I have worked as an Advisor for SOAR for the past several years, and each year it seems like there are new changes in the way enrollment works online, but the changes have rarely made sense and often have been more

confusing for students. For example, rather than being able to see all of a student's grades for previous semesters in one place, it was changed so that you have to look up each semester one by one. This is time consuming and unnecessary. Also, registration used to just be entering your name and password, then the five digit numbers to enroll. Now there are at least 7-8 navigation steps required to enroll in a single class, many of which don't seem necessary. Finally, the grids currently used on My-UW are extremely user-unfriendly. The "printer-friendly" version often prints out the schedules on two or more pages, cut off halfway or a third of the way into the schedule.

370	468	I am pleased with the services. My needs are quite simple.
261	2032	I am satisfied
705	619	I am very happy with the service, except that parking at DoIt can be very difficult.
137	2258	I believe everything is great. I would like to see mywebspaces offering its own domain names, along with better integration of Microsoft's Frontpage extensions.
667	1377	I can't get to my wisconsinmail account from the MyUW page.
445	354	I do not know.
576	469	I don't access computing services from the University. There are computing services offered by Waisman Center staff and coordinated thru our PI. I have very little reason to need an "improvement" in this service.
351	1014	I don't have a good answer for this question.
245	1630	i don't know
49	449	I don't know how to answer that because I am given all the IT support I need through Housing's IT department. I don't think I really use the University's computer services, other than through Housing.
203	1005	I don't know if this is doable, but one thing that bugs me is that if I use my laptop in my office and then I want to use it in a classroom in a different building I have to change the settings. It would be nice if these would be the same everywhere.
46	737	I don't know.
392	118	I don't know.
185	1832	I don't pay much attention to computing services
251	178	I don't really have a problem with any service I currently use. I think we all have many options these days. It's easy to find something that works. I'm happy!
786	1564	I don't really have an issue with the service. So long as my computer works & accesses the internet at a decent speed, I'm ok.
749	37	I don't really use the services--we have our own computing

		staff. I bought some computers at DOIT and the service was good.
346	945	I don't use many of the web services (other than library, directory, dept/faculty websites). I don't know if that qualifes as computing service, but it would be great to have some high performance computing campus wide facilities (such as at USC).
394	1822	I dont know
700	1833	I dont know
488	1413	I dont really have any idea. The ARCH should lend out laptops for more than 3 day time periods.
192	1870	I dunno.
814	231	I find it hard to search for things. Especially administrative, I work a lot with hiring on both classified and academic staff and I can not always find what I am looking for. I don't think this is just a computing problem, I think it is more administrative because if you are learning, explanations aren't clear if this is what you need or if it is what you should do.
604	764	I find no problem or deficiency with computing services offered by the University.
24	541	I find that it's cumbersome to edit Learn@UW. Easier, quicker editing capability would be great.
277	1766	I find the online enrollment system cumbersome and hard to sign into
575	123	I have a lot of trouble getting and keeping access to MYUW. It would be very useful if it were more reliable, and if more functions I use at UW were on that same account, username, and password. For example, WISDM and 3270 applications
718	477	I have found it difficult to manage my Learn@UW site, and would appreciate it if it were easier to move postings on the site.
539	755	I have no opinion.
422	1511	I have no problems with anything.
84	1018	I haven't given it much thought...
316	405	I like Wisc-mail, but wish it had better sort capabilities; more like those in Eudora.
334	127	I mostly use wiscmail and except when it is down or being updated, it works well.
121	1705	I need a search feature for Wiscmail, like the Gmail search function. This would save a LOT of time digging through thousands of old emails. Also, more space for wiscmail would allow me to keep some larger attachments. I think that if DoiT has the money for storage space, this would be worthwhile.

402	805	I need tech support or training.
19	645	I think everything is fine with my computer, it runs slower sometimes, but for the most part, it does everything I want it too.
20	645	I think everything is fine with my computer, it runs slower sometimes, but for the most part, it does everything I want it too.
278	1344	I think it is very good as is, actually.
795	1635	I think that learn@uw needs the most work because I sometimes find the site confusing. I don't like that it lists classes that you had a few semesters ago and makes it look like you can still access them. Also, I sometimes find the site hard to navigate.
703	1783	I think that wireless needs to be updated because often times i find myself in the library and when i really want it, it does not work and i am forced to get up from my owrk station to use a desktop that is already there. It is not that big of a deal but would be nice if it always worked if it is going to be there
669	1254	I think the computing servers offered by the UW are just great. I miss more statistical packages on the do-it labs, such as STATA and SPSS.
345	854	I think the services are very good.
40	444	I think WiscCal is difficult to use. I took the class, but still find it really confusing.
143	1692	I would like to see more software being included in the WISC. The we can buy software at lower pricea.
115	843	I would like to use other software programs but am limited to MS office. I know this will not change but it irks me.
735	1960	I would love to see wireless web in all buildings instead of just some.
222	1645	I would really like to have wireless internet in the dorm rooms.
659	1689	If there was a DoIt help service online besides just the phone line.
368	867	information gathering on students. example ssn, dob, previous education etc. since I work with payroll, it just strikes me how many times the students get asked for the same information over, and over again. What a waste of time for everyone.
699	938	It's a nightmare to access e-reserves via MyUW. Way too many steps, including repeated password screens, etc.
426	1510	it all works fine for me
535	2198	It seems as though many computers require the download

		of Java to read the UW mail. This is somewhat cumbersome if you check your e-mails on public computers.
722	556	It seems to work well to me.
485	1871	Its pretty good.
624	260	Junk mail filtering - it would be nice if I could define junk mail filters to automatically deletel msgs on the server side BEFORE I download them.
593	207	Knowledge and free training
154	1651	Knowledgeable and responsible tech support staffs
125	1174	lap tops for all students!
595	664	LDAP name and email address lookup via Outlook
79	873	Learn @ UW. Learn @ UW uses empl id or web id to identify students but Testing and Evaluation returns campus ide as the identifier. It seems I cannot directly import exam grades into Learn @ UW. The proliferation of numbers and systems is frustrating. My students and I do not know our empl ids.
711	917	learn at UW
435	600	Learn at UW so I can be of assistance to my profs using this program
693	582	Learn at UW support. I am teaching with it and cannot really wait 3 days for an answer, especially when I am chatting online and night with students during class (distance ed) and it has problems.
183	1448	Learn at UW. This service is annoying. When at home, I need to enter my login and password three times in order to get to reserves. I would like a direct link from L@UW to my online reserves. We are obviously students who use L@UW, and should not need to enter this information multiple times in order to access library materials.
73	852	learn@uw
232	853	Learn@UW cumbersome, WebCT was easier to use, allowed for more creative web page design. Am looking forward to the day when the Learn@UW contract expires.
369	430	Learn@UW Every time that I have tried to use it the system was down. I still don't know how to use it and would like to be able to at least put my students grades in a grade book and perhaps even to set up some kind of chat line for them etc.
205	381	Learn@UW. Needs to have better reliability.
255	1709	Learn@UW. I use it infrequently, perhaps one class a semester. But I don't like the interface, and menu layout. I have had problems opening up documents through it and how it adapts to my screen. Perhaps drop-down menu's or a simpler, not bland, design.

174	2193	learn@uw.. it's hard to navigate
683	1907	log in at the school of business, have it integrated with your netid and not something seperate.
737	2153	Longer lab hours
208	1341	lots of wireless access
333	126	Mail: it is painfully slow and the interface is lousy.
26	396	make it easier to get approval and training for the big campus databases, like GWIS, SFS, datawarehouse
11	16	Make it easier to jump to a specific month or year.
714	1006	Making ISIS more user-friendly so that faculty and department chairs could actually access data on their own.
698	1543	Maybe having a better search engine, lots of times I'm searching for a class, department, service, etc. that I can't find information on.
552	1303	Maybe more internet Kiosks in the humanities building, but then again I'm biased. Just can never get on one of the two to do anything while I'm waiting between classes
775	425	Medical school employees working in radiology are subject to the hospital server now.....
285	1177	meh, I just need to check my email.
501	1241	More "grounded" layout on both My-UW Madison and Learn@UW websites. By this I mean they should have an easier-to-read layout that puts icons that are used heavily more towards the top and lesser used icons somewhere else. Also a better campus map and easier access to the UHS website would be nice (the UHS especially, because the only times you try to access the website are when you're sick, so it would be less stressful to have the site readily available than having to search for it).
649	1452	More bandwidth, for multi-media user, like an application or something. I use alot of bandwidth due to my Media Center PC (Windows Media Center 2005), downloading latest news, music videos, stock charts, live feeds, online rental etc.
491	2109	More computer labs--Memorial, College and Union South are frequently filled to max, especially during busy times
210	2126	More computer labs on campus.
50	855	More consistency in e-mail and calendaring. Cannot make appointments outside my own group of 10 people. A poor use of all the resources on campus.
413	43	More IT assistance. The building I work in is so understaffed with IT help that many work hours are lost in frustrating (usually fruitless) attempts to solve my computer problems myself (or asking equally inept co-workers for help) and in waiting for IT help to come. I've

		heard from colleagues that this problem also occurs elsewhere on campus.
367	1505	More network hubs to increase the overall capacity and accessibility of the wireless network, particularly in the law school.
103	1372	More programs available for home/academic use for students on their home computer
583	899	More uniformity across campus in terms of email and other similar broad-use programs.
487	1472	more wireless access points, ideally anywhere on campus and in any building on campus.
808	2118	More wireless and an better ease to use print servers on the wireless access. Also, modifying the sytsem to make Safari just as possible to use (Mac OS X) as IE is. Ex. logging into the web authorization doesn't work with Safari and IE sucks.
764	1202	More wireless coverage in all buildings.
234	1568	more wireless internet access would be nice
10	807	MUCH, MUCH cheaper classes at DoIT. It's always beneficial for everyone to learn as much as they can when it comes to computers. I would really enjoy taking classes, but they are SO expensive.
586	865	MuM we log into Mum, then I log into the apps I want to use. This is a long way removed from single sign-on. In fact, what I have is the same logon being provided to the same application multiple times in the same session. What is that?
343	489	my email interface goes from groupwise to eudora. I have to enter two authorization codes to enter and send email. It's a nusiance.
730	392	My experience with Do-it has been quite positive.
119	2004	my squirrel mail through SSCC. Not flexible and easy to use like eudora
32	1475	my UW portal. E-mail doesn't seem to work correctly with linux.
215	1031	My UW web portal. I sign on with DoIt's help because the name is goofed up, get onto the portal then it kicks me off- says Access denied then locks me out forever til I call DoIt again. System has a LOT of flaws! Improve it before you require it.
564	952	my web space
398	2084	my webspace. it loads excruciatingly slow on campus computers
144	1618	My wisc you need JAVA to open new windows when you use Mozilla
299	573	my.wisc, the flexible layout is good but there is too much

		information
454	1279	MyUW. The interface remains unpleasant to use, despite revision. It still contains outright bugs, breaks usability conventions, and defies user expectations without providing any benefit. It's entirely too difficult to accomplish simple tasks. It lacks simple integration with the registrar's pages for course registration purposes. It purports to provide useful services, but it is such an unpleasant experience that I use it only when forced to for class registration.
756	1073	myuwmadison
417	823	mywebspace I would really like to see some blogging tools added to this and an easy way to view and browse all just mywebspace UW users' webpages.
110	379	N/A
311	697	na
47	512	Need more centrally developed applications for common administrative activities. Example: how many homegrown IADS solutions are there on Campus? And the applications have to be top rate or people will continue to use their own. Makes no sense for people to keep reinventing the wheel for things like this. Too much time wasted creating dumb little spreadsheets and databases for activities pretty much everyone on campus needs to do.
68	96	Need more wireless locations
272	180	Network backbone needs more redundant connections.
211	399	no comment
476	1955	no comment
634	1179	no comment
36	929	No familiar with them all.
235	927	no idea
238	2197	no idea
116	146	no opinion
373	2166	no opinion
616	200	No opinion
774	693	No preference.
139	542	none
202	2092	none
335	515	none
466	2273	none
660	1188	none
645	1799	none at this time
662	1430	None, I am happy with the services provided.
503	837	None.
209	1271	not logging me out automatically when i'm using the services in my room

381	2247	not sure
78	1274	Not sure at this time.
771	557	nothing
561	567	nothing I can think of.
410	528	Nothing that I can think of.
141	1501	Number of wireless hotspots
239	2036	OASIS for the med school--it is somewhat confusing to navigate
340	375	Obtain a student's email address from the roster
175	616	Off campus access to multiple different operating systems, allowing programs to be compiled for any system; and the ability to serve compiled programs through mywebservice, would be nice.
332	742	offering workshops inhouse on software or other computer applications
532	169	one on one guidance on features and ways to save time/do things that I don't know might be helpful or things I already know that might be done much better.
273	290	One phone number to call that is always answered. Simple questions can be answered, then you can be forwarded for more complicated questions. I realize DoIt works this way, but we are asked to contact our department first. Department computer personnel are often unavailable. I have worked in several departments during the last couple years, and it is the same everywhere. In one department we had to wait days to get help. When you use your computer for everything, that is not a good situation.
134	2065	online timesheets through Kronos are horrible and don't work on most computers
633	1192	Online tutorials on how to use the available resources
290	1490	options for longer allowed idle times in MyUW would be nice for those of us using computers in secure locations
259	373	Out tech service does a great job
233	772	parking application application and acceptance process
218	606	PDA training
329	1218	Please "support" multiple applications, programs, etc. Every time I call the doit helpline for assistance I get the same answer, "We don't support ...wireless web, printers, etc. and when I call the help line from the specific products they don't support Macs, so I am stuck and get extremely frustrated and have no one to assist me.
396	1027	Please continue Eudora., It is much more user friendly
308	849	Printing
740	1890	Professor websites always need help, but it's the profs who set them up, so i don't think IT can really do anything about it.

135	887	protection against spam and computer vvirus wireless environment everywhere
457	819	Remote access full Outlook client - because we are HIPAA controlled we are seriously hurt by over-restrictive procedures now in place. Web Outlook stinks for address books and ease of use.
428	1366	remove bandwidth restriction
131	1515	Remove blocks on P2P sharing ports !!
13	116	Resouce 25---is not user friendly
495	80	Right now I am loosing about 10% of my incoming email messages. They are not going to junk mail. Our IT person has not been able to trace the problem. Contacts with DoIT have been futile. It must be someone else's fault.
434	296	SAA - student academic affairs in Letters and Science. There is a small, understaffed unit in place, to handle the demands of many clients. Response time is poor.
157	322	Security. DoIT lacks a clear, comprehensive information security program, as does the campus.
314	902	service
395	284	service is fine
172	365	shared information processes
441	135	sign in to wisc.edu and wiscmail.wisc.edu window sign in
207	323	Software licensing: The cost for the software I use should be cheaper! SAS SigmaPlot
509	1408	Sometimes the UNIX computers don't recognize my account in the CAE building
45	628	sorry - no complaints...
820	225	spam and virus filtering from Email. I use Groupwise on the Bascom LAN.
177	884	spam filtering
16	926	Spam removal (though I think they do as good as anyone can) Billing - the billing I receive from DoIt has several user-unfriendly features
581	617	student software training...more graduate school level instruction on endnote, n'vivo, qualitative analysis software, speech to text training and ways to make the life of a grad student easier.
219	889	Support use of Filemaker Pro.
483	482	System integration & interoperability
534	52	system maintainance
257	834	The calendaring routine has the farthest to go before any organized human would consider using it. I have a Blackberry and a Palm Pilot that both synch with all my Macs via .Mac, but to include the UW calendar program seems next to impossible. So why bother?
320	788	The central IT department (DoIT) is often looked at as

being "the" resource. But like every one else, DoIT is faced with requests beyond that of it's available resources. Therefore, many departments create IT departments to provide resources that DoIT is unable to provide for them. There is an indistinct line between when does a department go to DoIT, when do they hire, or when to go outside and contract. While I am not avocating that DoIT solves this issues, I think a clearer statement of who to contact and where does need to be addresses. DoIT has always been this big amorphous blob and how does a newcomer seek to find the right person for the correct question. This also would work for DoIT as they get blamed for projects that are not under their control, such as Chronos, APBS, or ISIS.

469	1952	The email system is inconvient, because it poorly orangizes emails, requires sign on, automatically logs off after a short period of time, and does automatically open files.
390 362	691 13	The Help Desk The Help Desk is always busy! Perhaps more employees could alleviate this difficulty. Where the funds would originate, I don't know. My opinion is that DoIt is doing just fine by me.
216 87	857 1444	The Information Technology group at FP&M The lessening of the packet sniffer on resnet, as of right now even aol instant messenger file transfers are restricted, making sharing of files between my collegeus at other universities very difficult
550	1473	The library access. The entire system is large, complex and difficult to use effectively unless you have to use it all the time, which I don't.
190	1438	The old style of the MyStudentRecord was better than the new one. There are too many windows that have to be clicked on now in order to do things such as grades.
798	906	the phone line modem connection is prohibitively slow for checking email
416	1817	The reliability and speed of the ResNet. I've noticed that the speed of the connection seems to vary sometimes and it sometimes gets really slow.
109	1743	The search UW system. I look for certain departments or do a keyword search and the items found are often not what I am looking for. If I search for SERF to find info on the classes, it doesn't come up, I need to specifically type in "recreational" and then the division of recreational sports is an option.
811	2127	the web storage space. I don't know anything about it, but I

		think I would like to use it. It feels like too much of a haste to learn how and set it up.
529	295	The wireless capabilities. I know that it exists, but can't quite figure out how to log on to it, despite (confusing) directions posted. I would adore if my laptop could connect to the internet from my office... it would make my life much easier.
180	1197	The wireless internet service seems shady. I usually receive a signal from the service but everything runs slower than molasses. No good.
223	1901	The wireless network here at the law school. Spotty, usually slow, regularly not working.
708	1717	The WisCal It can be easier to manage
750	251	There needs to be more centralization and standardization of firewalling and network interoperability activities between departments. DoIT, not specific departmental or sub-departmental groups should work to secure and maintain the network. In the hospital there are three (or more) distinct networks and users (let alone network administrators) are confused by the competing networks. DoIT should take central authorizing actions in these type of petty, political, territorialisms.
123	2164	They're good, I just wish I knew how to use the calander and the MyWeb space thing
437	1513	They all work good for me
516	1866	this stupid survey is way too long.
379	858	Time Entry
656	1230	to use website email brower back and forward the email pages
217	579	Toll free number for dial in from are codes diferent of 608
453	1522	Tuition is murder from out of state, fix that first
553	1233	U.W. Business Career site (job postings). Not intuitive for scheduling interviews, etc.
444	1909	Universal wireless throughout campus without different logins, ie. CAE engineering wireless at Engineering Hall versus normal uw wireless at Union South.
424	734	upgrades to faster or higher service computer
170	1373	very good service, none that I can think of
281	458	VPN. I have trouble getting that to work at all.
6	113	We operate in the MSC from a server in the UW hospital. Connections still seem slow, and prone to problems anywhere in between. (although fewer outages lately)
397	36	Web email - easier way to manage mailboxes and to set up lists. I have not yet figured out how to set up a group address list so I do that on Eudora only. I do a lot of work

		through email now and find Eudora very efficient, but I can't use it at home or when I travel, so I need both.
132	589	webmail addressing, document attachment method
568	1313	Website design becoming more easier to navigate.
766	1409	Well, DOIT screwed up my computer when the tech guy I called tried to get me to change some things around. It ended up really fouling things up and I had to call in the departmental guy, but he had trouble figuring out how to fix what the DOIT tech guy had me do. We still don't have the problem resolved.
242	1910	While WiscCal could use improvement, I use MyUW quite often but its organization is pretty non-intuitive. The majority of the stuff that I look at is either under the "Academic" or "Enrollment" tabs, but the organization of modules and components doesn't make it particularly fast or easy to use.
589	499	why doesn't ANYONE in DoIT answer their phones? It's been that way for YEARS. The only people that do answer are the help line. It is a joke around here trying to get ahold of anyone. I have the feeling everyone is there but prefers to let the voice mail pick it up.
695	1931	<b>WIRELESS</b>
181	1914	Wireless access
17	898	Wireless access at more locations
665	1411	Wireless access in the law school. It is SLOW. It frequently doesn't work at all.
267	2043	Wireless access, isn't available in all necessary convenient locations. Signals die/fade. Access gets difficult sometimes
44	859	wireless connections
244	1782	Wireless coverage. My building has wireless on some floors, but not on my floor. If there were wireless coverage for my office, I'd bring my laptop just about everyday.
409	546	wireless everywhere
779	1567	Wireless Internet - Making exccessible in the major campus buildings and making the students aware it exists.
294	1194	wireless internet
151	470	Wireless Internet Access -- should be available (with decent signal strength) from every location on campus.
262	1676	Wireless internet access about campus and the surrounding area: Campus computer labs are packed and inconvenient, and I've got a laptop with wireless capability but feel quite limited with the location options provided by the university for wireless access.
489	242	Wireless internet service
675	1462	Wireless network coverage for laptops that can be checked

out at DoIT labs; more efficient system to handle check-out/return of those laptops. It was annoying to sit and wait for a laptop to be returned to the lab before we can check it out, since there're no reservations for laptops and DoIT labs handle this in first-come-first-serve basis. Moreover, many people who checked out the laptop comes in late to return it, so the next person who wants to check it out has to wait even longer (sometimes it becomes a ridiculously long 3 hours, just waiting at the lab).

471 1906

Wireless network, larger service area

802 771

wireless networking larger email storage limit

759 580

Wireless Wiscworld - the security technique used bogs down my laptop to the point of being unusable, before the point where I can get to the login screen to fix it. Let me explain: The way it seems to work is that you get a valid dhcp-assigned IP address and gateway and name server, but then have everything firewalled off until you log in with name and password. The problem is that as soon as your dhcp server tells my laptop that it has a valid DNS server to talk to, my laptop actually makes the mistake of believing you and trying to make use of it to find out what its temp hostname is. So it tries to activate all sorts of hostname-based lookups each of which has to wait for a 2 minute timeout (due to silence from the firewall) before it will realize the service isn't really working as advertised. And in the meantime I can't run the browser to access the login screen and fix it because the whole gui is bogged down trying to make use of the DNS.

One fix would be to make the firewall actually return a positive confirmation of failure when an attempt is blocked, instead of just returning silence. That way programs don't have to wait for a timeout to realize the connection won't work.

\* - the reason this happens is that I use Linux with KDE, and KDE wants to use the current hostname as part of the filename for some temp files. It will back down to just using the raw ip address if the lookup fails, but the way the wireless firewall is set up, it has to wait for a timeout to realize the lookup will fail, and it has to do this with a lot of files it tries to create, each of which adds an additional 2 minute delay waiting for the timeout.

30 1551

Wireless. In College Library the wireless does not work on the third floor. Many other places where it would be nice to have wireless (classrooms, Ag Hall Especially the main hallway in Ag Hall, all libraries) it would make life easier. When doing reports and other things, it is really nice to

		type and be able to access the library website for journal articles and the like. Things are rather limited right now. Other than Steenbach, there is no place to go that I can get wireless on the Ag part of campus.
767	1991	wisc cal- it would be nice to have a planner on my computer but i feel like it is too much work
94	1040	WisCal - better integration and usage campus wide. Promote it and get people on it. Could be very valuable if used more widely.
537	1617	WisCal - I wish it was more efficient as far as the time that I put into it. I would like to be able to add new appointments easily, and see a list of my daily appointments show up on my MY-UW homepage.
166	1242	Wiscal
247	2162	WisCal
499	2261	WiscCal
268	925	WiscCal: already good, but needs better contacts integration and user searching ability.
306	1227	Wiscmail---Inform EVERYONE that they can CHECK their WISMAIL(UW wisc.edu email account)by typing in: www.wiscmail.wisc.edu. I did NOT KNOW this until OVER 2 YEARS of being a Special Student at the UW and I found it out from a lady who is currently both a Special Student AND an MATC student--We became acquainted via a summer course at MATC just last summer! WHY isn't this info. made PUBLIC to EVERYONE? MATC has A LOT of computers that simply DON'T work if I try to check my wisc.edu email acct. via the " Portal ". There are STUPID ERROR MSGS. every time but if I try www.wiscmail.wisc.edu FORTUNATELY THAT WORKS to allow me to check my wisc.edu email acct. from MATC's computers!
526	708	Wiscmail-It's silly that I have to go one page at a time through tens of pages to delete junk mail.
12	799	WiscMail -- needs more features such as message templates (aka stationary in Eudora), one-click access to UW LDAP directory. The interface seems somewhat cumbersome at times.
206	1895	wiscmail: Javascript for searches breaks under firefox (I think it is the search by sender that breaks, whereas one of the others, search by content I think, works fine). User interface is poor, particularly for attachments where you have to basically say that you want to attach something several times before it will actually attach the file and removing attachments requires the user to highlight the ones the user desires to remove (as opposed to offering a

		remove all or making the default behavior of remove with nothing selected the attachment that is currently visible in the list). Wiscmail's display is also kind of strange. It looks like a bug was recently fixed that made the left and right arrow keys act strangely on word-wrapped lines, but that was annoying. It'd be nice if you could use spellcheck before beginning the process of sending a letter as well.
547	1463	Wiscmail It doesn't work that well or even at all for some parts using Opera
201	924	WiscMail needs to have its address book integrate directly with the Oracle Calendaring address book. Currently there is no way to access our contacts through the internet (only through the Oracle Desktop Client or Outlook Connector). Imagine having to type all of your Outlook contacts into the WiscMail address book = pain in the ass and full of errors.
188	29	wiscmail off the browser, too slow for regular use
284	35	wiscmail through IE vacation message often doesn't work, html issues with e-mail text not appearing when replying to messages, no re-direct function, etc.
33	574	WiscMail, not feature rich enough
450	1981	Wiscmail. Needs a better address book format. Make it easier to save names.
513	1641	WiscMail...not compatible with certain java/browser combos
91	978	WISDM- (SFS financial system) It is down a lot of the time we need it. It is difficult to interpret the date that it provides. The column headings and "trees" are in language that does not describe what features we are looking for. When want to view data in Excel, often is not possible (I don't know if that is system problem or my own computer.) We don't know who is supposed to help us with the problems about using it.
1	377	WISDM I'm not sure if that applies or not!
111	744	WISDM, don't trust data yet.
128	1876	WisMail
377	862	WOHL IT
548	1052	You really do a superb job now. Faster schedule to provide wireless in campus buildings - including the hospital and attached medical school space (K, H modules on all floors)

**Q27: What ONE job or school function would you like to see streamlined? Please explain.**

Survey ID	Resp_ID	Verbatim
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243	1741	*shrug*
113	1480	?
500	1983	?
328	193	?
406	221	?
713	809	?
239	2036	? don't understand the question
85	1058	??
329	1218	??
462	910	??
575	123	3270 login, logout and the arcane F-key functions
716	292	a better and more effective way to get rid of junk mail
125	1174	a link to learn@UW from my UW that isn't password protected
489	242	Ability to access the web when off site
299	573	access to grant/account balances and the like
91	978	All financial /administrative forms should use the same accounting system so we don't have to remember which one use Legacy class codes and which ones use SFS codes.
391	418	all staff and faculty on one email server so could check dates for availability for meetings
730	392	Anything that requires a signature, like requisitions, Travel Reimbursements. Even though we can now type them on our computers, we still have to make hard copies for approving signatures. If this could be done electronically, it would speed things up nicely.
320	788	Application Development. A several year's interact with the Web development team has left a rather sour taste. We were assigned programmers barely out of school, who while were brilliant programmers, didn't have a clue in how to work with their client. In addition, it appeared that they didn't have the resources or knowledge to work with their own resources within the department. While I am not accusing DoIT as being totally to blame (we certainly had a hand in it). I would have expected a more collaborative - cooperative relationship. After all, we are simply departments in a very large organization all trying to provide the best educational opportunity for our students.
96	1134	art gallerys
47	512	Asked my administrative staff, they said Personnel Activity Reports. They also said that things in general are pretty good and they are pleased with the number of administrative applications that have gone online.
409	546	campuswide events calendar that everybody lists things on!
49	449	Can't think of any at this time.
362	13	Can't think of any. Once again, I am a satisfied customer.

340	375	Can't think of one --- I am not a heavy tech user --- word documents and emails -- that's about it.
370	468	Cannot think of anything.
205	381	CBS reports!
27	675	CBS time cards: The current presentation only shows numbers or codes for tasks. That's really dumb I'm constantly checking to see what project is on a given line.. I want to see names. At a minimum, it should display the aliases I use that I set up in my user preferences. Better yet, replace the numbers with the names of projects and tasks.
50	855	centralized tech support
242	1910	Centralizing electronic reserves: some of them are via particular campus libraries, others through Learn@UW, and they can be difficult and confusing to access for both instructors and students.
256	1840	College Library is disgusting. It smells. The tables need to be wiped down at least 50 times a day. I estimate they are wiped twice. I don't know if this the place you want a comment about this, but I'm feeling upset, so if you don't care about the cleaning at College Library, please ignore the message which has been an excellent chace for me to vent.
79	873	Coordination among web-based applications. There seems to be some movement toward a single userid and password, but business services still requires a separate password. Single sign on!
262	1676	Course registration: One nearly needs five web pages up at once to 1. Access Web Enrollment through mywisc, 2. Open Web Enrollment, 3. Check the timetable to see which courses are available, 4. Check ASM course & professor ratings, and 5. Check course descriptions. I would like to be able to go to the timetable to enroll, and follow links with the course descriptions and ratings if I'd like, or click on a button to enroll in that course.
690	1393	difficult to remember the address for Learn@UW because it doesn't "match" most of the other resource addresses - otherwise it's pretty easy to use. Otherwise the functions I use are satisfactory.
367	1505	Distribution of financial aid.
130	2060	Do-It center employees (help & retail) so if you are purchasing software teh retail employees could help vs having to go to the help center then to retail to purchase
524	363	Do not know
291	61	Do Not understand the question
595	664	doing internal DoIT timecards and timesheets (CBS)

141	1501	DoIT Help Desk, specifically the phone service.
59	669	Don't have opinion
129	172	don't know
718	477	don't know
181	1914	Don't know
496	235	Don't know
621	53	Don't know
721	750	Don't know
115	843	Don't know.
727	618	don't use to know
613	244	duplication & printing
304	46	e-mail/scheduling
183	1448	E-reserves. See previous answer.
648	749	ease of use
139	542	easier access to journal articles on line
64	481	easier reworks
457	819	Easy way to get web-based McKesson PACS at home
571	2078	enrollment
513	1641	Everything that has to do with the Bursar
693	582	faster email access through the web. It is too slow and too clunky. Also I need more capacity. It fills every few days. I need safe place to store emails other than on my desktop (which has crashed several times now)
483	482	File sharing
316	405	Filing TERs
629	709	financial forms (Direct Payments, Requisitions, etc). should be able to be done all online, via internet or email instead of having to print everything out and send it to Peterson and various places.
216	857	Find a way for campus units without program revenue to receive programing support to keep current all software used in support of general institutional data. (i.e. similar to the mainframe support resources that were available during the WANG times with a standart amount of resorces allocated)
588	524	Free on-line or class training for academic staff.
175	616	From off campus, after signing into the Electronic Journal List, I would like to be able to link directly from Pub/Med to a Journal in the libraries Electronic Journal List. I currently have to look up each journal of interest through the list, then link through all their pages to get to the article of interest.
428	1366	get rid of all the junk mail i get in my post office mailbox on campus
564	952	getting rid of Junk mail
142	591	getting rid of spam

773	1526	getting email through dialup connection - could maybe put client on desktop at home so it's faster to use, and saves copy of old messages on desktop so can access them without dialing in.
71	228	Grade changes forms should be accessible and possible to process directly on the web by the professor. Automatic messages would be sent to the chair and the dean, who would respond accordingly (perhaps the message itself could be coded so as to provide the options for the desired response -- i.e., approve or disapprove).
73	852	grade reporting & access
649	1452	Grades easily accessible, and not worry about security or confidential stuff. Make it easier for TA and Prof to post. And maybe find a program that and integrate grade with. OneNote(microsoft), is good for notes and try and see if theres a plugin for grade downloads or something. Big market there
779	1567	Grades.
174	2193	Halloween
190	1438	Have an automatic download of your class grid into Microsoft Outlook calendar.
814	231	Hiring, I wish there was a better way to keep track of the number and type of positions a unit has out there, who has applied, correspondence with these people, interviews, hiring and closing up the hire for both classified and academic staff.
123	2164	how about getting your student bus pass online
643	905	HR and Payrolling
509	1408	I'd like more classes to use learn@uw so all my information would be in one place
244	1782	I'd like the interface for online class enrollment improved. I have to do a search for each class in order determine that five digit number from the three digit number used within the department. I'd prefer a simple webpage that listed all the courses in my department with the three digit number next to the five digit number. Failing that, I'd like to be able to search for multiple classes at once. Also, I'd like to be able to add all my classes at once.
748	895	I'd like to see online reporting of my vacation hours/days, instead of those stupid yellow paper sheets that I always lose.
553	1233	I'd like to see pull down windows on My UW for subjects within the major folder categories (i.e. within Financial, Academic, etc.)
529	295	I'd love it if course schedules and enrollment could be

		viewed without the hassle of logging into ISIS and navigating through it. In general, I find much of the My UW page useful, but it's so full of stuff I could never use, and thus takes a long time to navigate and load pages. I'd like a simpler, more direct, less frou-frou page through which to access UW info.
473	1607	I'm not sure I understand this question. Maybe all classes should have webpages and notes available and such ahead of time. More online "check out-able" books that you can read online. Print cards are annoying.
251	178	I can't think of anything. As I said, things work well for me. I like GroupWise. I like the fact that I can use the web version at home, that I can view my calendar and the caledars of admission staff at home via the web. I wish the calendar on the web version were a bit less clunky: In order to set an appointment for yourself, you have to send it to yourself then accept it, which is odd to me. But, on the whole, I like it a lot.
80	649	I currently have so many places to check for info- the my UW, desire to learn, docushare and my wisc mail, in addition to my WARF email account for work. I wish my UW could contain more of these things so I could just log in once.
487	1472	i do not understand the question
430	538	I do not understand this question.
270	966	I do not understand what you mean.
351	1014	I don't have a good answer for this question.
589	499	I don't have an answer.
144	1618	i don't know
245	1630	i don't know
185	1832	I don't know
499	2261	I don't know
397	36	I don't know if you are interested in things like Wisdm, but I find that very hard to fathom.
285	1177	i don't know what streanlined is
46	737	I don't know.
276	450	I don't know.
422	1511	I don't know.
12	799	I don't understand the question relative to IT architecture...
478	1111	I don't understand this question.
795	1635	I dont' know.
560	1652	i dont know
674	2226	i dont know
453	1522	I dont know
700	1833	I dont know
580	342	i dont know what a blog is so hard to answer that question

786	1564	I have no preference.
619	995	I love it here
576	469	I really don't have any suggestion here. My need for any streamlining is quite far down the list in the overall duties that I perform day to day. Any questions that I have about software or hardware are handled very ably by the computing staff at the Waisman Center or by my co-workers.
797	828	I would like to be able to get my own set up no matter who's computer I log in on within my department.
446	2177	I would like to see all courses use Learn@UW...especially if they have other sites set up, I would like to be able to access all of my course websites from one place.
327	1362	I would like to see the library search/recording references task streamlined. It would be nice if there was an option to select materials found through Madcat and have them automatically pasted into a word document so that you could create a list rather than cutting and pasting.
14	975	I would like to see the same email used for all University employees. I do not feel that Lotus Notes is as user friendler, nor does it have as many uses, as Outlook.
808	2118	I'm not sure what this question is asking. It's not very clear.
177	884	in terms of DOIT functions: more reasonably priced services for maintaining or developing dept. applications (designing and updating websites and homepages), or better financing through the colleges for such services. We do not have staff with training skills for this kind of regular work nor do we have dept. resources to pay for it.
137	2258	Indifferent
288	246	ISIS- it is clumsy to use and minimally useful for all the time I have to spend with it.
711	917	ISIS...it's such a vast network and if one doesn't use it all the time, one doesn't remember the tricks
2	150	It would be nice if everyone on campus used the same e mail and calendaring software.
767	1991	learn at uw is annoying as hell it takes forever to load
178	1495	Learn@UW, I don't like it as much as I like WebCT, not as easy to use and seems to lose information at random and is cumbersome
695	1931	Library stuff, search, reservation etc.
581	617	logon to the libray is now cumbersome and tedious. It takes too much time to get to searching after logon. Streamline..
722	556	Maybe the course descriptions could all be available at one

		place on the web. It seems that sometimes students enroll in a course without having any idea what it is because they were using some website that does not have the full course description. I don't know what could be done about this, though. Maybe they are just being lazy.
93	478	meetings
607	1795	MSC satellite programing
813	2201	my webspace
74	2140	MyUW is a bit cluttered with all those tabs
332	742	MyUW portal - but that's being worked on.
103	1372	n/a
552	1303	n/a
366	602	N/a
32	1475	N/A
110	379	N/A
416	1817	N/A
764	1202	N/A
775	425	N/A
311	697	na
281	458	NA
386	208	NA
217	579	Need more time to think!
36	929	no comment
634	1179	no comment
392	118	No comment
737	2153	No comment
758	826	No comment.
143	1692	no idea
238	2197	no idea
426	1510	no idea
295	1780	No idea. I wish the more printers in the computer labs printed front and back. I hate getting and carrying around really fat documents that could be half the size/weight.
383	185	No ideas.
70	968	no opinion
116	146	no opinion
373	2166	no opinion
539	755	No opinion
705	619	No opinion
774	693	No preference
170	1373	none
335	515	none
395	284	none
466	2273	none
811	2127	none
154	1651	None

537	1617	None
662	1430	None
616	200	None come to mind
445	354	None.
381	2247	not sure
568	1313	not sure
660	1188	not sure
78	1274	Not sure at this time.
119	2004	not sure what you mean
109	1743	Not sure.
583	899	Not sure.
771	557	nothing
26	396	nothing comes to mind
180	1197	Nothing comes to mind.
414	994	Nothing in particular
561	567	nothing you can help with
19	645	nothing.
20	645	nothing.
214	565	on-line grade changes
431	1892	Once I'm in My UW, I would be happier if I didn't have to re-enter identity information to access Learn@UW and the libraries. Also, the databases need easier access! Why can't I just enter at one access point to be able to search them all?
277	1766	online enrollment
444	1909	Online enrollment
215	1031	organizing meetings with other users. ie. I'm on outlook, would be nice to see calendars of others not in outlook yet still send an invite that way.
157	322	parking. its a mystery.
421	668	pay raises. (currently impossible)
272	180	pay tuition online
800	647	Payroll - paper timesheets are a pain in the butt. Especially so in an organization spread across multiple locations.
433	1030	payroll
736	4	Perhaps an initial Index or glossary on our main website with appropriate telephone numbers to call; this might cut down on the mis-directed phone calls received.
744	1855	Please see my previous comments regarding My UW and academics/enrollment, etc
289	1458	Printing- those cards aren't the greatest.
308	849	Printing quotes
792	128	printing transcripts and dars--get authorizations for ISIS
7	660	quizzing that allows scientific and math notation
508	199	RARC protocols (need online submission)
135	887	receive warnings when a graduate or undergraduate under

		my supervision is not doing well in class or has other problems (not paid tuitions, or has incomplete course work,...)
502	2005	registering
314	902	requisitions, direct payments, payroll
743	77	Resource 25 room requests. It's easier for me to type a form I keep on my desktop and fax it then it is to go through all the steps each time I prepare a room request.
280	1044	scheduling meetings with multiple people
548	1052	Search functions in the libraries' databases. But I realize these are vendor determined in large part.
24	541	See the previous answer--easier Learn@UW editing
550	1473	Server access speed. During peak hours, even when the connection on my end is working fast, the campus servers seem bogged down.
17	898	service requests
201	924	Should be able to change our official home and work mailing addresses/phone numbers through MyUW or some other website. Right now you have to rely on a paper form delivered to your payroll person. This process has been difficult and ineffective.
306	1227	STREAMLINE the wisc.edu email so that it WORKS READILY from ANY computer including those which are NOT connected with the UW! Before I met a lady who told me about www.wiscmail.wisc.edu I COULDN'T even check my UW email acct. EXCEPT at the UW! This is SO STUPID!
740	1890	streamlined?
207	323	Submission of Proposals to research offices should be done electronically. Now everything (T-forms, etc) require hand signatures and hard copies (except NSF).
458	1613	surfing
321	391	surveys
427	757	Technical support
192	1870	Textbook purchasing.
505	177	The biggest need I have is to have my home and school computers talk to one another.
51	1232	The enrollment process - I missed out on many classes because of the complexity and the competition for classes
309	2069	The library journal reference page could be streamlined.
257	834	The web interface to wiscmail could use some work, which is why I use the Mac mail app to check my wisc.edu mail
636	302	timekeeping/payroll - I understand that its coming
417	823	Today In The Union - TITU
399	705	Training
741	224	travel expense reimbursement

82	91	Travel Expense Reports.
84	1018	Trying to get a room reserved for one time use--they make us go into the WiscCal to see if each side of the room is available, we can't read who else is using it, or what for; if it's free we then have to contact the Dean's office, then we have to go online to the SoHE website to fill out a form; then submit it by email--it's exhausting! To use an undated parkign permit from the UW Transportation, we have to order the undated permits, then to active we have to go into Excel to type in the permit #s and dates, then attach them to an email to Transportation Office, then stamp each permit physically with a special hand date stamp, that's time consuming too... whew!
235	927	unsure
637	1042	Use of paper.
132	589	UW email, phone, addresses look-up
111	744	Visa processing, not enough information or forms on web sites. Would like to be able to see where an application is in the process.
714	1006	We need more support for departmental and program web pages, such as an office with consultants trained in web desig and able to provide subsidized web design help. We don't need uniformity, but I think this would reduce duplicated effort in small department while improving the public face of the university. DoIT is just too expensive for small departments.
566	2015	Webpages
30	1551	What do you mean by streamlined? I do not know what that means. Most school functions that are in the spotlight seem to have no academic meriot. I would like to see more of the clubs advertized. When coming in as a freshman, I had no idea there was a list somewhere to look at. I felt left out of a lot of things. Personally I would use the school newspapers to list upcoming events (including protests). I always read about them AFTER they happen... I would like to be a part of some of them.
131	1515	Whatever does streamline mean ? Please explain.
323	1487	When famous/important speakers come, I'd like their visit to be advertised more. I feel like there are so many speakers that I've missed because I had no idea they were even coming.
273	290	When starting in a new office, quite often I am using a computer programs that are only partially installed. i.e. If I want to use a template in Word, I need the original disc because the templates haven't been installed. It would be best if everything w as installed the first time, but if that

		isn't possible, it would be nice if we didn't have to find the original disc. I would like to be able to connect to a web site to download the fix. It would be even better if my computer were virtual. Then I could use the same computer wherever I was.
376	786	When things change I think there has to be a better method of relating those changes. Maybe a web page that just logs them for reference. We are usually notified in the connection, by email or just word of mouth and this causes a breakdown in the process. There are many changes in our organization such as cost center names and numbers that change, staffing changes, web site urls, and many staff across the organization need this information to do their jobs.
1	377	WISDM
255	1709	With the amount of material on the web, how expensive it is to purchase books, and how little income (including financial aid) I have UW should use more digital materials. I would rather read or work online with texts, documents, new stories, pictures, maps, and video online where the cost is inexpensive or free and I feel more comfortable. This would allow me to multitask since I primarily am at my computer for work. I would love to see all Madison textbooks in digital form and purchasable or rentable for computer, laptop, handheld, or computer tablet usage.
750	251	Working with accounting to help the travel expense reporting process could help many departments.
670	637	would like to be able to synch more than one groupwise calendar to my palm really need to use my doc's calendars and my calendars would be nice to have one displayed with multiple ways to enter items and look at items
261	2032	would like to get less group emails about various functions - these are not "junk" emails that could be filtered

**Q37: What other blog service do you use?**

Survey ID	Resp_ID	Verbatim
50	855	don't know
62	2260	LiveJournal
90	1245	LiveJournal
193	2131	LiveJournal
398	2084	LiveJournal
422	1511	LiveJournal

552	1303	LiveJournal
674	2226	LiveJournal
695	1931	LiveJournal
281	458	MSN Spaces
243	1741	myspace
485	1871	myspace
93	478	none: I don't have time to blog
750	251	textamerica.com
30	1551	xanga
202	2092	xanga
510	1685	xanga